

TRIBAL

Release Notes

K2

Version: v2.2.10.0

Prepared for: User

Prepared by: Tribal

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Prelims

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Support

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Should you wish to comment on the clarity or content of this document, please call the helpdesk.

Illustrations

Any Screenshots in this guide are intended as a representation of what you may see on screen. Because of the ability to customise the terminology and display settings used in the application, there may be some difference between what is shown in the guide and what you see on your screen.

Statement of De-support

Rolling Product De-Support

Tribal operates a rolling de-support programme for major versions of K2. We also offer specific version support to run alongside the de-support programme to ensure that if customers are running older major versions of products, then they are running a supported version.

The following table details which versions will be supported after each major release. It is important to ensure that you have upgraded to at least these versions before the dates specified.

Month	Year	Major Release	Product	Supported Version
April	2024	2.2.10	K2, Portal, Mobile	2.2.8, 2.2.9, 2.2.10
January	2024	2.2.9	K2, Portal, Mobile	2.2.7, 2.2.8, 2.2.9
October	2023	2.2.8	K2, Portal, Mobile	2.2.6, 2.2.7, 2.2.8

It is very important for us to ensure that all customers are using up to date versions. Hopefully, you will agree that this procedure helps ensure that each user is getting the most out of the software in terms of functionality and when engaging with the support team.

Tribal no longer supports the following products/configuration(s). The reasons for de-supporting products are to allow us to focus our development efforts on best practices, latest technological solutions and ensure our products are being run on secure and supported platforms from other software providers.

- ASP.Net Portal
- Windows 7 Operating System
- Windows Phone Solution
- HTTP Configuration
- Safari (Web Browser)
- Android 10 Quince Tart (API 29) and lower
- Microsoft Silverlight

Browser Support

Google Chrome

We support Google's free web browser; Google Chrome. Its current stable version is 124. This version is used to test the K2 MVC Portal, please ensure your browser(s) is up-to-date to avoid any issues. For Windows users, you will need to be on Windows 10 or later to use this browser (Older versions are supported but we do not support these for K2).

Microsoft Edge

Microsoft recommends using Microsoft Edge as your default browser and supports Internet Explorer 11 (IE11) via IE mode. This mode enables backward compatibility with IE11 and according to Microsoft this support will last till 2029.

Please go [here](#) for a list of Microsoft Edge supported operating systems.

Additionally, Microsoft will provide notice one year prior to retiring IE mode, and K2 will monitor this update and inform our customers accordingly. However, we do not recommend using this mode because our quality assurance testing has not been conducted using this setting.

Mozilla Firefox

We also support the Firefox browser and recommend customers to use 124.0.2 or higher. As always, the K2 Development team will monitor de-supported and stable versions to update the product, whilst informing our customers what software they can/should be using.

Platform	Supported Versions
Browser	Firefox
Browser	Google Chrome
Browser	Microsoft Edge

Advanced Technical De-Support

In-line with Tribal's policy of falling in-line with Microsoft's support of operating systems and platforms, we would like to make all customers aware of the next technical de-supports in line with Microsoft's policies.

All customers should ensure that they migrate away from these platforms in advance of the Tribal de-support which will be the closest Tribal release date before the Microsoft de-support.

Tribal cannot offer support of its products on platforms that are not supported by Microsoft.

De-Supported Versions	Last Supported Version of K2	MS End of Mainstream Support Date	Platform
SQL Server 2012 (Latest Service Pack)	2.1.226 - 31st December 2020	11th July 2017	Database
SQL Server 2014 (Latest Service Pack)	2.1.226 - 31st December 2020	09th July 2019	Database
SQL Server 2016 (Latest Service Pack)	2.2.2 - 30th April 2022	13th July 2021	Database
SQL Server 2017 (Latest Service Pack)	2.2.4 - 30th November 2022	10th November 2022	Database
SQL Server 2019 (Latest Service Pack)	TBC	14th January 2025	Database
SQL Server 2022 (Latest Service Pack)	TBC	11th January 2028	Database
Windows 10	TBC	14th October 2025	OS
Windows 11	TBC	TBC	OS
Windows 8.1	2.1.228 - 28th June 2021	1st September 2018	OS
Windows Server 2016	2.2.2 - 30th April 2022	11th January 2022	OS
Windows Server 2019	2.2.9 - 31st January 2024	09th January 2024	OS
Windows Server 2022	TBC	13th October 2026	OS

Our policy is that we end the support for MS products based on the Mainstream Support End date, if you are paying for extended support with MS you need to contact warren.reynolds@tribalgroup.com to make us aware.

Support Started

Platform	Supported Versions	First Version to Support
Database	SQL Server 2019 (Latest Service Pack)	2.1.224
Database	SQL Server 2022 (Latest Service Pack)	2.2.8
Mobile App	Android version 13	2.2.9
OS	Windows Server 2019 (Latest Service Pack)	2.1.226
OS	Windows Server 2022	2.2.8

Future Releases

The release dates for the next four releases are as follows: -

Release number	Release Date
2.2.11	31st July 2024
2.2.12	31st October 2024
2.2.13	31st January 2025
2.2.14	30th April 2025

ID	Type	Module ▲	Header	Release Notes
196895	Defect	Attribute Manager	Component \ Element Details tab	A bug has been resolved where if a user entered incorrect information on the 'Element Details' tab on a 'Component' or 'Composite' then they were returned to the editor once save was selected rather than remaining on the 'Element Details' tab. This behaviour was inconsistent with 'Asset Type' tab on 'Asset' or 'System'. Now, if incorrect information is entered into a field on the 'Element Details' tab, K2 will remain on the tab.
198680	Defect	Condition	Business Unit \ Business Unit Summary	A bug has been resolved in which the 'Condition Overview Charts' would break when selecting a 'Condition Band' that was populated with a significant number of characters. This has now been resolved so that the chart will return the data based on the band selected. Please note: This also impacts the chart on the 'Site' and 'Building' screens.
333477	Defect	Core	K2	A number of medium risk security issues have been resolved with the K2 Smart Client to prevent a risk to DLL injection. This change has been implemented to keep the K2 application up to latest security standards.
382536	Enhancement	Core	Search \ Advanced Search	An enhancement has been made to improve the validation messages for numeric fields that appear for the 'Advanced Search'. Previously, the validation message would be generic and not indicate the fault. Now, the message has been updated to show the fault.

ID	Type	Module	Header	Release Notes
392276	Enhancement	Core	Search \ Advanced Search Invoice (Accounts Payable)	K2 has been enhanced to include an advanced search for 'Invoice (Accounts Payable)' records which displays in the form of an additional search button alongside the existing search. The 'Invoice (Accounts Payable)' advanced search allows users to further refine their search based on the 'Number', 'Contractor', 'Authorised', 'Gross Amount', 'Invoice Date' and 'Posted Date'. Unlike with the advanced search for 'Site', it is not possible to search for 'Include Archived' or 'Archived Only' as there is no feature to archive an invoice in K2. Please note: The advanced search will only return up to a maximum of 100 records. If there are more than 100 records found, only the top 100 records will be returned and it is recommended to refine the search further to reduce the count and find the record more accurately.
393387	Enhancement	Core	Search \ Agency	The 'Search' for 'Agency' has been enhanced to include the 'Physical Address' and 'Physical UPRN' in the search results grid. These fields are searchable and can be filtered or sorted as required on the search grid.
394301	Enhancement	Core	Business Unit \ Business Unit Summary	The 'Business Unit Summary' has been enhanced to include the 'Levels' of 'Business Units' above. This means if a 'Business Unit' has two parent records in the tree, both the name of the 'Business Unit Level' and name of the 'Business Unit' are returned. This displays in the 'Main Details' of the summary.
405635	Enhancement	Core	Room \ Room Editor	An enhancement has been made to 'Room' so that 'Height' now appears on the summary screen. The unit of measurement will also appear on all fields for the editor where applicable.

ID	Type	Module	Header	Release Notes
411759	Enhancement	Core	Building \ Associated Item \ Domestic Energy Performance Certificate	An enhancement has been made to 'Domestic Energy Performance Certificates'. Now, there is a new field called 'Valid Until' which allows the user to enter the expiry date of the certificate. Note: All existing 'Domestic Energy Performance Certificate' data will be updated to have a 'Valid Until' date to match the 'Rating Recorded' date and a 'Record Confidence Indicator' will be created per 'Building' to be checked and corrected if required.

ID	Type	Module	Header	Release Notes ▲
392532	Defect	Finance	Finance \ Authorisation Manager	A bug has been resolved in which the 'Invoice Value Validation' message would display incorrectly when the relevant 'Financial Option' being turned off, when trying to authorise an invoice via the 'Authorisation Manager' that had a value greater than the order. This has now been resolved and the validation will only display when the option is enabled.
402625	Defect	Leases	Lease \ Associated Items \ Lease Events	A bug has been resolved in which the 'User' would not save against a 'Lease Event' created via the 'Lease Schedule' when opening the record and updating it. Previously, after an update had been made to the 'User' and pressing 'OK', the user would then be cleared.
394265	Enhancement	Interface	FIRST Interface	An enhancement has been made to the FIRST Interface for the Ministry of Education. This change impacts how the location hierarchy is determined on import, and ensuring the correct 'Business Unit' structure is defined and the 'Service' selected is correct. To get these changes, please run the latest scripts against the database.
409977	Enhancement	Interface	Buckinghamshire Council SAP Interface	An enhancement has been made to the K2 SAP Interface for Buckinghamshire Council so that we now process the 'Invoice Number' and truncate it from the right instead of the left. To get this change, please use the latest version of the interface executable.
384421	Defect	Finance	Project \ Associated Items \ Financial Information	The 'Financial Information' screen has been enhanced to improve the screen usability when using a screen with the display text sizes set at 125% and 150%. Previously, portions of the screen was unusable on these sizes.

ID	Type	Module ▲	Header	Release Notes
403530	Enhancement	Mobile	K2 Mobile App	A security vulnerability has been resolved with the 'K2 Mobile App'.
298619	Defect	Reactive Maintenance	Maintenance History \ Project Contracts	A bug has been resolved which caused the 'Project Contract' tab of 'Maintenance History' to time out when accessed from certain 'Business Units'. Now, when selecting 'Project Contract' tab the information will appear without error.