

# TRIBAL

## Release Notes

### K2

**Version:** v2.2.2.0

**Prepared for:** User

**Prepared by:** Tribal

**Document Sensitivity Level:** Not Protected

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# Prelims

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## Support

### Telephone:

APAC Schools: 1300 301 931 (+61 3 8580 0181) Rest: 1800 620 497 (+61 3 8580 0100)

EMEA +44 114 3080 080

Facsimile: 0844 811 5023

### Web page:

<https://tribalcommunities.force.com>

Should you wish to comment on the clarity or content of this document, please call the helpdesk.

## Illustrations

Any Screenshots in this guide are intended as a representation of what you may see on screen. Because of the ability to customise the terminology and display settings used in the application, there may be some difference between what is shown in the guide and what you see on your screen.

## Statement of De-support

### Rolling Product De-Support

Tribal operates a rolling de-support programme for major versions of K2. We also offer specific version support to run alongside the de-support programme to ensure that if customers are running older major versions of products, then they are running a supported version.

The following table details which versions will be supported after each major release. It is important to ensure that you have upgraded to at least these versions before the dates specified.

| Month   | Year | Major Release | Product            | Supported Version     |
|---------|------|---------------|--------------------|-----------------------|
| January | 2022 | 2.2.1         | K2, Portal, Mobile | 2.1.228, 2.2.0, 2.2.1 |
| April   | 2022 | 2.2.2         | K2, Portal, Mobile | 2.2.0, 2.2.1, 2.2.2   |

It is very important for us to ensure that all customers are using up to date versions. Hopefully, you will agree that this procedure helps ensure that each user is getting the most out of the software in terms of functionality and when engaging with the support team.

Tribal no longer supports the following products/configuration(s). The reasons for de-supporting products are to allow us to focus our development efforts on best practices, latest technological solutions and ensure our products are being run on secure and supported platforms from other software providers.

- ASP.Net Portal
- Windows Phone Solution
- Http configuration

## Browser Support

For internet browsers we offer support on the latest, released versions. The following browsers are currently supported

| Platform | Supported Versions |
|----------|--------------------|
| Browser  | Firefox            |
| Browser  | Google Chrome      |
| Browser  | Microsoft Edge     |

Microsoft recommends using Microsoft Edge as your default browser and supports Internet Explorer 11 for backward compatibility. Go [here](#) for a list of Microsoft Edge supported operating systems. By August 17, 2021 it is recommended you have moved off MS Internet Explorer 11.

## Advanced Technical De-Support

In-line with Tribal's policy of falling in-line with Microsoft's support of operating systems and platforms, we would like to make all customers aware of the next technical de-supports in line with Microsoft's policies.

All customers should ensure that they migrate away from these platforms in advance of the Tribal de-support which will be the closest Tribal release date before the Microsoft de-support.

Tribal cannot offer support of its products on platforms that are not supported by Microsoft.

| Year | Month    | Day | Platform | De-Supported Versions                 | Last Supported Version of K2 |
|------|----------|-----|----------|---------------------------------------|------------------------------|
| 2021 | July     | 13  | Database | SQL Server 2016 (latest Service Pack) | 2.2.2 - 30th April 2022      |
| 2022 | January  | 11  | OS       | Windows Server 2016                   | 2.2.2 - 30th April 2022      |
| 2022 | November | 10  | Database | SQL Server 2017 (latest Service Pack) | 2.2.4 - 30th November 2022   |

Our policy is that we end the support for MS products based on the Mainstream Support End date, if you are paying for extended support with MS you need to contact [warren.reynolds@tribalgroup.com](mailto:warren.reynolds@tribalgroup.com) to make us aware.

## Support Started

| Platform | Supported Versions                        | First Version to support |
|----------|---|--------------------------|
| Database | SQL Server 2019 (latest Service Pack)     | 2.1.224                  |
| OS       | Windows Server 2019 (latest Service Pack) | 2.1.226                  |

## Future Releases

The release dates for the next four releases are as follows: -

| Release number | Release Date      |
|----------------|-------------------|
| 2.2.3          | 31st July 2022    |
| 2.2.4          | 31st October 2022 |
| 2.2.5          | 31st January 2023 |
| 2.2.6          | 30th April 2023   |

| ID     | Type | Module           | Header                                     | Release Notes  |
|--------|------|------------------|--|--|
| 99152  | Bug  | Asset            | Functions \ Asset \ Asset (reference data) | A bug has been resolved in which the 'Asset Type' reference data was not displayed correctly on 125% and 150% text sizes. This has now been resolved so the screen is more usable.   |
| 155164 | Bug  | Condition Survey | Condition Survey \ Task                    | A bug has been resolved in which a 'Condition Survey' with a significant amount of records would not return the 'Tasks' and 'Associated Items' successfully. Now, this bug has been resolved and both the 'Tasks' and 'Associated Items' will load successfully. |

| ID<br>▲ | Type | Module | Header                       | Release Notes  |
|---------|------|--------|------------------------------|--|
| 133616  | Bug  | Core   | Database Installer           | A bug has been resolved which caused the upgrading of the 'Database' to error. Now, an existing 'Database' can be upgraded successfully.   |
| 134961  | Bug  | Core   | Site \ Tasks \ New Occupancy | A bug has been resolved in which the 'New Occupancy' window would not display correctly on supported resolutions. Previously, this window was cut off making it difficult to press the 'OK' button when updating the occupancy of a record. This has now been resolved.        |
| 150046  | Bug  | Core   | User \ User Editor           | A bug has been resolved in which a system administrator could not update a user password, and it would instead return an error that the old password was incorrect. This has now been resolved, so the K2 password can be updated as required.                                 |
| 155174  | Bug  | Core   | Search \ Lease               | A bug has been resolved in which an error occurred when searching without criteria using the 'Lease' search with 'Include Attributes' ticked. This occurred when there were a significant number of attributes against the 'Lease'. Now, the record will return without error. |
| 161456  | Bug  | Core   | K2                           | A bug has been resolved in which users could not update a Business Unit, this has subsequently resolved an issue for the FIRST Interface (MOE HUB Integration Interface).  |
| 161601  | Bug  | Core   | Business Unit \ Editor       | A bug has been resolved which caused a 'Business Unit' to error when being updated. Now, a 'Business Unit' can be updated without error.   |



| ID     | Type        | Module | Header                                   | Release Notes   |
|--------|-------------|--------|--|---|
| 134804 | Enhancement | Core   | K2                                       | A security enhancement has been made to 'log4net.dll' which is used to record errors that occurred in K2, Mobile or Portal to the database table.   |
| 137142 | Enhancement | Core   | Building \ Associated Items \ Asset List | The 'Asset List' has been enhanced so that it now includes a horizontal scrollbar to allow users to view more information. Previously, there was no horizontal scrollbar which made it difficult to view all of the fields. Please note: This also applies to the 'Component list' associated item. |

| ID     | Type | Module   | Header                               | Release Notes<br>▲  |
|--------|------|----------|--------------------------------------|---|
| 155221 | Bug  | Deed     | Search \ Deed                        | A bug has been resolved in which an error occurred when searching for a specific record using the 'Deed' search with 'Include Attributes' ticked. This occurred when there were a significant number of attributes against the 'Deed'. Now, the record will return without error. |
| 149361 | Bug  | Disposal | Estates \ Disposal \<br>New Disposal | A bug has been resolved which caused an error when a 'New Disposal' record was saved. Now, the record will save without error.  |

| ID     | Type        | Module  | Header  | Release Notes   |
|--------|-------------|---------|---|---|
| 73274  | Enhancement | Finance | Finance \ Authorisation Manager                 | An enhancement has been made to the 'Authorisation Manager' so that the 'Restrict Financial Authorisation' financial option now applies when authorising an 'Invoice' from this screen. This option prevents users from authorising an 'Invoice' in which they previously authorised the 'Order' or 'Order Variation'.  |
| 73472  | Enhancement | Finance | Finance \ Authorisation Manager                 | The 'Authorisation Manager' has been enhanced so that when updating an 'Invoice Status' that contains a related 'Order Status', it will update successfully providing the 'Invoice' is 'Final'.   |
| 90614  | Enhancement | Finance | Invoice \ Tasks \ Audit                         | The 'Invoice' record has been enhanced to include a new 'Audit' task. This allows users to add the 'Audit Status', and 'Comments' to the record. The date and user will be automatically populated each time the 'Audit' record is updated. Once the 'Audit' has been saved, the 'Task' is not accessible and it displays as an 'Audit Information' associated item. Invoice Reference Data has been updated to include 'Audit Status', which allows a status to be defined as either 'Default' or 'Failed'.  |
| 141607 | Enhancement | Finance | Finance \ Authorisation Manager \ Audit Manager | The 'Authorisation Manager' has been enhanced to include a new 'Audit Manager' tab. The 'Audit Manager' tab will show all batches that are processed successfully by the invoice upload in the MVC Portal, once a batch has been selected, an 'Invoice' can be manually marked as 'Requires Audit', 'Passed Audit' or 'Failed Audit'. To do this automatically, press the percentage icon in the toolbar. Automatically selecting a percentage to audit is defined by the 'Financial Option' called 'Audit Percentage for Invoice Authorisation Manager'. By default, this value is set at 10%. When an 'Invoice' has an 'Audit' that has an 'Audit Status' that is either 'Default' or 'Failed', the 'Invoice' cannot be authorised. |

| ID     | Type | Module  | Header                      | Release Notes   |
|--------|------|---------|-----------------------------|---|
| 131623 | Bug  | Finance | Finance \ Ledgers \ Ledgers | A bug has been resolved in which the 'Nominal Ledger' for 'Account Code' was not removing the hard commitment against an 'Order Variation' when creating a 'Final' invoice. Now, this has been resolved so the value of an 'Order Variation' will be processed correctly through soft, hard and actual commitments. |

| ID     | Type        | Module    | Header                      | Release Notes   |
|--------|-------------|-----------|-----------------------------|---|
| 130990 | Bug         | Interface | Oracle Export Interface     | A bug has been resolved with the LCC Oracle Export interface, in which updating 'Order' records would not export correctly. Now, this has been resolved and all updated records will export.  |
| 134972 | Enhancement | Interface | LCC Oracle Export Interface | An enhancement has been made to the Oracle Export Interface so that a specific function previously stored in an external database is now included in the K2 database.   |
| 135379 | Enhancement | Interface | SAP Interface               | The Buckinghamshire SAP Interface has been enhanced so that 'File A' now supports up to 20 characters in the 'Invoice Ref' field. Previously, this had only supported 16 characters. To get these changes, please execute the latest objects script against the database. |

| ID     | Type        | Module<br>▲ | Header   | Release Notes   |
|--------|-------------|-------------|--|---|
| 134962 | Bug         | Leases      | Lease \ Lease Editor \ Manage Rental Payments \ New      | A bug has been resolved in which the 'Rental Payment' screen would not display correctly on supported resolutions. Previously, this window was cut off making it difficult to press the 'OK' button when updating the record.   |
| 149493 | Bug         | Leases      | Lease \ Tasks \ New Lease Charge Schedule                | A bug has been resolved in which viewing the 'Lease Charge Schedule' dialog on 125% or 150% text sizes caused half of the window to be cut off. Now, the dialog will display fully and can be used as required.   |
| 70869  | Bug         | Portal      | Login \ Dashboard  | A bug has been resolved in which the user would not automatically login when there was a valid 'NTAccount' in K2 and the windows accounts were enabled. For this change to take effect, please ensure that once you have enabled 'Windows Authentication' in IIS, that providers are added for 'Negotiate' and 'NTLM'.  |
| 90600  | Enhancement | Portal      | Dashboard \ Right Hand Navigation \ Upload Invoice Files | The MVC Portal has been enhanced to allow users to import invoices stored in .CSV and .ZIP files into K2. This is done by pressing the 'Upload Invoice Files' button in the right hand navigation and selecting the files. If the files are valid, the import process will create those records in K2. If the files are not valid, then validation will be sent to the email address linked to the 'Contact' against the user uploading the document in the MVC Portal. |
| 134805 | Enhancement | Portal      | MVC Portal \ Charts                                      | An enhancement has been made to the MVC Portal so that it no longer supports a de-supported version of charts.js. This has now been upgraded to mitigate any security risks.  |

| ID     | Type | Module     | Header   | Release Notes  |
|--------|------|------------|--|--|
| 73470  | Bug  | Projects   | Maintenance \ Project \ Project (reference data) | A bug has been resolved in which the 'Project Status' reference data was not displayed correctly on 125% and 150% text sizes. This has now been resolved so the screen is more usable.     |
| 147183 | Bug  | Timesheets | Maintenance \ Timesheet Entry                    | A bug has been resolved in which the 'Timesheet Entry' screen returned an error when trying to open the screen. This has now been resolved so the screen will open and function correctly. |