

# TRIBAL

## Release Notes

### K2

**Version:** v2.2.5.0

**Prepared for:** User

**Prepared by:** Tribal

**Document Sensitivity Level:** Protected

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# Prelims

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## Support

### Telephone:

APAC Schools: 1300 301 931 (+61 3 8580 0181) Rest: 1800 620 497 (+61 3 8580 0100)

EMEA +44 114 3080 080

Facsimile: 0844 811 5023

### Web page:

<https://tribalcommunities.force.com>

Should you wish to comment on the clarity or content of this document, please call the helpdesk.

## Illustrations

Any Screenshots in this guide are intended as a representation of what you may see on screen. Because of the ability to customise the terminology and display settings used in the application, there may be some difference between what is shown in the guide and what you see on your screen.

## Statement of De-support

### Rolling Product De-Support

Tribal operates a rolling de-support programme for major versions of K2. We also offer specific version support to run alongside the de-support programme to ensure that if customers are running older major versions of products, then they are running a supported version.

The following table details which versions will be supported after each major release. It is important to ensure that you have upgraded to at least these versions before the dates specified.

Month	Year	Major Release	Product	Supported Version
January	2023	2.2.5	K2, Portal, Mobile	2.2.3, 2.2.4, 2.2.5
October	2022	2.2.4	K2, Portal, Mobile	2.2.2, 2.2.3, 2.2.4
July	2022	2.2.3	K2, Portal, Mobile	2.2.1, 2.2.2, 2.2.3

It is very important for us to ensure that all customers are using up to date versions. Hopefully, you will agree that this procedure helps ensure that each user is getting the most out of the software in terms of functionality and when engaging with the support team.

Tribal no longer supports the following products/configuration(s). The reasons for de-supporting products are to allow us to focus our development efforts on best practices, latest technological solutions and ensure our products are being run on secure and supported platforms from other software providers.

- ASP.Net Portal
- Windows 7 Operating System
- Windows Phone Solution
- HTTP Configuration
- Safari (Web Browser)
- Android 9 Pie (API 28) and lower

## Browser Support

### Google Chrome

We support Google's free web browser; Google Chrome. Its current stable version is 109.0.5414. This version is what we have tested the K2 MVC Portal on, please ensure your browser(s) is up-to-date to avoid encountering any issues. For Window OS users, you will need to be on Windows 10 or later to use this browser (Older versions are supported but we do not support these for K2).

### Microsoft Edge

Microsoft recommends using Microsoft Edge as your default browser and supports Internet Explorer 11 (IE11) via IE mode. This mode enables backward compatibility with IE11 and according to Microsoft this support will last till 2029.

Please go [here](#) for a list of Microsoft Edge supported operating systems.

Additionally, Microsoft will provide notice one year prior to retiring IE mode, and K2 will monitor this update and inform our customers accordingly. However, we do not recommend using this mode because our quality assurance testing has not been conducted using this setting.

### Mozilla Firefox

We also support the Firefox browser and recommend customers to use 109.0 or higher. As always, the K2 Development team will monitor de-supported and stable versions to update the product, whilst informing our customers what software they can/should be using.

Platform	Supported Versions
Browser	Firefox
Browser	Google Chrome
Browser	Microsoft Edge

## Advanced Technical De-Support

In-line with Tribal's policy of falling in-line with Microsoft's support of operating systems and platforms, we would like to make all customers aware of the next technical de-supports in line with Microsoft's policies.

All customers should ensure that they migrate away from these platforms in advance of the Tribal de-support which will be the closest Tribal release date before the Microsoft de-support.

Tribal cannot offer support of its products on platforms that are not supported by Microsoft.

De-Supported Versions	Last Supported Version of K2	MS End of Mainstream Support Date	Platform
SQL Server 2012 (Latest Service Pack)	2.1.226 - 31st December 2020	11th July 2017	Database
SQL Server 2014 (Latest Service Pack)	2.1.226 - 31st December 2020	09th July 2019	Database
SQL Server 2016 (Latest Service Pack)	2.2.2 - 30th April 2022	13th July 2021	Database
Windows Server 2016	2.2.2 - 30th April 2022	11th January 2022	OS
SQL Server 2017 (Latest Service Pack)	2.2.4 - 30th November 2022	10th November 2022	Database
SQL Server 2019 (Latest Service Pack)	TBC	14th January 2025	Database
Windows Server 2019	TBC	09th January 2024	OS
Windows Server 2022	TBC	13th October 2026	OS

Our policy is that we end the support for MS products based on the Mainstream Support End date, if you are paying for extended support with MS you need to contact [warren.reynolds@tribalgroup.com](mailto:warren.reynolds@tribalgroup.com) to make us aware.

## Support Started

Platform	Supported Versions	First Version to Support
Database	SQL Server 2019 (Latest Service Pack)	2.1.224
Database	SQL Server 2022 (Latest Service Pack)	2.2.6 (Subject to change)
OS	Windows Server 2019 (Latest Service Pack)	2.1.226
OS	Windows Server 2022	2.2.6 (Subject to change)

## Future Releases

The release dates for the next four releases are as follows: -

Release number	Release Date
2.2.6	30th April 2023
2.2.7	31st July 2023
2.2.8	31st October 2023
2.2.9	31st January 2024

ID	Type	Module ▲	Header	Release Notes
133647	Defect	Admin	User \ Tasks \ Link business units	A bug has been resolved so the 'Refresh' button on the 'Link business units' screen has been disabled. This button previously did not function.
218637	Enhancement	Admin	User \ User Editor \ Change Password	An enhancement has been made so that when a 'System Admin' user changes their own password, they are required to enter their old password. This change has been implemented to better secure the system.
73474	Enhancement	Asbestos	Asbestos \ Associated Items \ Audit Trail	The 'Asbestos' record has been enhanced to include an 'Audit Trail'. Previously, all of the 'Asbestos' information was recorded to the 'Audit Trail' against the 'Component'. Now, the main details will also be recorded to the 'Asbestos' associated items.
73424	Defect	Condition Survey	Business Unit \ Reports \ Detailed Condition Survey	A bug has been resolved in which the 'Survey Type' did not show for a 'Condition Survey' against the 'Detailed Condition Survey' report. This has now been resolved, and the 'Survey Type' will now display on the report.

ID	Type	Module	Header	Release Notes
219419	Enhancement	Core	K2	An enhancement has been made so that when the 'BuildCache' scheduled task has been created, it is automatically Disabled. Before this change it would have been created as Enabled.
225957	Enhancement	Core	K2 Deploy	The K2 deployment page has been updated to include the latest prerequisites, and additionally contains a link to the K2 help.
227894	Enhancement	Core	Tools \ System Options \ System Options	An enhancement has been made to 'System Options' to include a new option called 'Unit Auto Unique Number'. This will automatically number the 'Unit' record, and defaults to false.
236371	Enhancement	Core	Assistance \ System Information	The 'System Information' within K2 has been removed from K2 to better increase the security of the system.



ID	Type	Module	Header	Release Notes
73448	Defect	Core	Agency \ Maintenance History	A bug has been resolved which caused unexpected 'Jobs' to appear in 'Maintenance History' for an 'Agency'. Now, only the 'Jobs' linked to the 'Agency' will appear.
73469	Defect	Core	View \ Panels \ Documents	A bug has been resolved in which the 'Documents' panel mistakenly showed the file size as KB instead of in Bytes, when the file size was a byte. This meant it could show a 16 byte file as 16kb.
118641	Defect	Core	Contact \ Contact Editor	A bug has been resolved in which the 'National insurance' and 'Date of Birth' is not recorded to the 'Audit Trail' when these are the only fields changed on the editor. Now, a change to either of these fields will be recorded to the 'Audit Trail'.
194151	Defect	Core	Site \ Site Editor \ Global Analysis	A bug has been resolved in which the hover text would persist incorrectly for the 'Global Analysis' field when the field had a value that was then cleared. Rather than showing no hover text, it would incorrectly display the previous value on hover. Please note: This change impacts Building and Unit, where 'Global Analysis' also appears on the editor.
197662	Defect	Core	Valuation \ Associated Item(s) \ Valuation Item	An enhancement has been made to all 'Valuation Item' screens so that they are now supported on K2 minimum resolution. Scrollbars have now been included for screens that would take up too much space on lower resolution displays.
218288	Defect	Core	Database Installer	A bug has been resolved in which SQL errors during the database installation were no longer shown, as it would only highlight the success or failure of the creation of scheduled tasks. Now, if there is a SQL error it will be reported correctly.

ID ▼	Type	Module	Header	Release Notes
225552	Defect	Core	Installer	A bug has been resolved in which the 'DeployActions' were not updating with newer versions of K2. This meant that when new fields were added to the K2 configuration files, they were only being applied if it was a fresh K2 installation. Now, these fields will be correctly updated with each upgrade.

ID	Type	Module ▲	Header	Release Notes
217686	Defect	Interface	Service Review Invoices Hub Integration Interface	A bug has been resolved in which a fail would occur for multiple 'Orders' against a 'Project' due to 'Order Variations'. This issue has now been resolved, so please execute the latest scripts against the database to get these changes.
222442	Defect	Interface	EH Condition Import Interface	A bug has been resolved in which a conversion error occurred when running the Condition import process when the 'Priority' had a value of 0. Now, this issue has been resolved and the interface will process the file correctly. For this change to take effect, please run the latest objects script against the database.
226712	Defect	Interface	EH Condition Import Interface	A bug has been resolved in which a file with a 'Priority' of 9 would not import successfully and return incorrect validation. This issue has been resolved and the interface will process the file correctly, providing the 'Defect' information has been removed from the file. For this change to take effect, please run the latest objects script against the database.
226738	Defect	Interface	EH Asset Import Interface	A series of bugs have been resolved with the English Heritage Asset Import Interface. Firstly, an issue has been resolved so that if the 'Business Unit' does not have the related 'Site' in the import file, an error will now be returned. Previously, this used to create the 'Asset' without a location. To get this change, please run the latest objects script against the database. Another bug that has been resolved is an error that occurred when using the pipe delimiter at the end of the file. This issue has now been resolved, and importing the latest workflow SER will resolve this.

ID	Type	Module ▼	Header	Release Notes
117033	Defect	Leases	Lease \ Lease Editor \ Next Rental Date	A bug has been resolved in which the 'Next Rental Date' on a 'Lease' record could keep changing when closing and re-opening the 'Lease Editor'. This would also impact the 'Lease Summary'. This issue has now been resolved, so the correct 'Next Rental Date' will be displayed.
161655	Defect	Leases	Lease \ Tasks \ Lease Charge Schedule	A bug has been resolved in which the 'End Date' field on a Lease was incorrectly sized, so it stretched beyond the dialog box. This caused all validation on the end date to be hidden. Now, the 'End Date' has been resized correctly.
222559	Defect	Leases	Lease \ Lease Editor \ Manage Rental Payments \ New Rental Payment	A bug has been resolved in which the 'Rental Payment' fields were not being calculated correctly in the dialog editor. This meant that the 'Period Rent' was not calculating from the 'Annual Rent', and the 'Gross Amount' and 'VAT Amount' values were not being populated until saving the record and re-opening the editor.
227890	Enhancement	Leases	Lease \ Lease Editor	An enhancement has been made to allow 'Lease Start Date' and Lease End Date' to be 01/01/1753.

ID	Type	Module ▲	Header	Release Notes
70711	Enhancement	Portal	Dashboard \ Business Unit Details \ Associated Items \ Service Requests	An enhancement has been made to the MVC Portal to add the 'Service Requests' associated item to the 'Business Unit Detail' page. This page returns all requests logged against the location based on the number of days specified in the 'Portal Option' called 'Location Service Request Grid Limit (days)'. By default, this option is set as 7 days. Please note: If there are a significant number of 'Service Requests' within the period specified for the 'Portal Option', the grid may page slowly. This will be enhanced in future releases by accessing 'Service Requests' against different location levels.
183077	Enhancement	Portal	Portal	An enhancement has been made to the MVC Portal to better follow the accessibility best practices.
194553	Enhancement	Portal	Portal \ Invoice Upload	An enhancement has been made to 'Invoice Upload' in the Portal. Now, when an Invoice file is imported, and the 'Invoice' is created in K2, the 'Received Date' will be populated with the date of the upload.
225252	Enhancement	Portal	Portal	Further enhancements have been made to improve the accessibility of the portal.
73446	Defect	PPM	Maintenance \ Planned Preventative Maintenance \ PPM Planner	A bug has been resolved in which the week blocks could be moved on the 'PPM Planner' despite the user only having 'View' permission level. This has now been resolved so that users with 'View' permission cannot move the slots on the 'PPM Planner'.
218712	Enhancement	Projects	Contact \ Associated Items \ Projects	A bug has been resolved which caused the 'Project(s)' associated item on a 'Contact' to error. Now, a 'Contact' can be opened and if there are linked projects then the 'Project(s)' associated items will load successfully.

ID	Type	Module ▲	Header	Release Notes
73365	Defect	Reactive Maintenance	Maintenance Contract \ Maintenance Contract Editor	A bug has been resolved in the 'Maintenance Contract Editor' in which an error previously occurred when pressing the 'Custom Job Report' button. Now, this error has been resolved and the functionality has been updated so it supports both Ntlm and Basic authentication. Please note: When opening the 'Custom Job Report', it can take up to a minute to load. Please do not close the program while it is doing this.
73308	Defect	Valuation	Valuation \ Valuation Editor	The 'Valuation' screen has been enhanced so that when opening an 'Valuation' that has been 'Authorised', or with 'View' permission, the comment box has a usable scrollbar. Please note: Despite the field not being greyed out, any further comments cannot be typed in the 'Valuation'.