

Release Notes

K2

Version: v2.2.7.0

Prepared for: User

Prepared by: Tribal

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Prelims

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Support

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Should you wish to comment on the clarity or content of this document, please call the helpdesk.

Illustrations

Any Screenshots in this guide are intended as a representation of what you may see on screen. Because of the ability to customise the terminology and display settings used in the application, there may be some difference between what is shown in the guide and what you see on your screen.

Statement of De-support

Rolling Product De-Support

Tribal operates a rolling de-support programme for major versions of K2. We also offer specific version support to run alongside the de-support programme to ensure that if customers are running older major versions of products, then they are running a supported version.

The following table details which versions will be supported after each major release. It is important to ensure that you have upgraded to at least these versions before the dates specified.

Month	Year	Major Release	Product	Supported Version
July	2023	2.2.7	K2, Portal, Mobile	2.2.5, 2.2.6, 2.2.7
April	2023	2.2.6	K2, Portal, Mobile	2.2.4, 2.2.5, 2.2.6
January	2023	2.2.5	K2, Portal, Mobile	2.2.3, 2.2.4, 2.2.5

It is very important for us to ensure that all customers are using up to date versions. Hopefully, you will agree that this procedure helps ensure that each user is getting the most out of the software in terms of functionality and when engaging with the support team.

Tribal no longer supports the following products/configuration(s). The reasons for de-supporting products are to allow us to focus our development efforts on best practices, latest technological solutions and ensure our products are being run on secure and supported platforms from other software providers.

- ASP.Net Portal
- Windows 7 Operating System
- Windows Phone Solution
- HTTP Configuration
- Safari (Web Browser)
- Android 9 Pie (API 28) and lower
- Microsoft Silverlight

Browser Support

Google Chrome

We support Google's free web browser; Google Chrome. Its current stable version is 115. This version is used to test the K2 MVC Portal, please ensure your browser(s) is up-to-date to avoid any issues. For Windows users, you will need to be on Windows 10 or later to use this browser (Older versions are supported but we do not support these for K2).

Microsoft Edge

Microsoft recommends using Microsoft Edge as your default browser and supports Internet Explorer 11 (IE11) via IE mode. This mode enables backward compatibility with IE11 and according to Microsoft this support will last till 2029.

Please go [here](#) for a list of Microsoft Edge supported operating systems.

Additionally, Microsoft will provide notice one year prior to retiring IE mode, and K2 will monitor this update and inform our customers accordingly. However, we do not recommend using this mode because our quality assurance testing has not been conducted using this setting.

Mozilla Firefox

We also support the Firefox browser and recommend customers to use 115.0.2 or higher. As always, the K2 Development team will monitor de-supported and stable versions to update the product, whilst informing our customers what software they can/should be using.

Platform	Supported Versions
Browser	Firefox
Browser	Google Chrome
Browser	Microsoft Edge

Advanced Technical De-Support

In-line with Tribal's policy of falling in-line with Microsoft's support of operating systems and platforms, we would like to make all customers aware of the next technical de-supports in line with Microsoft's policies.

All customers should ensure that they migrate away from these platforms in advance of the Tribal de-support which will be the closest Tribal release date before the Microsoft de-support.

Tribal cannot offer support of its products on platforms that are not supported by Microsoft.

De-Supported Versions	Last Supported Version of K2	MS End of Mainstream Support Date	Platform
SQL Server 2012 (Latest Service Pack)	2.1.226 - 31st December 2020	11th July 2017	Database
SQL Server 2014 (Latest Service Pack)	2.1.226 - 31st December 2020	09th July 2019	Database
SQL Server 2016 (Latest Service Pack)	2.2.2 - 30th April 2022	13th July 2021	Database
Windows Server 2016	2.2.2 - 30th April 2022	11th January 2022	OS
SQL Server 2017 (Latest Service Pack)	2.2.4 - 30th November 2022	10th November 2022	Database
Windows Server 2019	TBC	09th January 2024	OS
SQL Server 2019 (Latest Service Pack)	TBC	28th February 2025	Database
Windows Server 2022	TBC	13th October 2026	OS
SQL Server 2022 (Latest Service Pack)	TBC	11th January 2028	Database

Our policy is that we end the support for MS products based on the Mainstream Support End date, if you are paying for extended support with MS you need to contact warren.reynolds@tribalgroup.com to make us aware.

Support Started

Platform	Supported Versions	First Version to Support
Database	SQL Server 2019 (Latest Service Pack)	2.1.224
Database	SQL Server 2022 (Latest Service Pack)	2.2.8 (Subject to change)
OS	Windows Server 2019 (Latest Service Pack)	2.1.226
OS	Windows Server 2022	2.2.8 (Subject to change)

Future Releases

The release dates for the next four releases are as follows: -

Release number	Release Date
2.2.8	31st October 2023
2.2.9	31st January 2024
2.2.10	30th April 2024
2.2.11	31st July 2024

ID	Type	Module ▲	Header	Release Notes
295358	Defect	Admin	License Manager	A bug has been resolved which caused an error to occur when trying to connect to a database. Now, a connection can be made to a database successfully.
223945	Enhancement	Attribute Manager	Tools \ Attribute Manager	An enhancement has been made to the 'Attribute Manager' to allow for a 'Sublist' attribute. This allows new list items to be added against a 'List' attribute, for each list item. For example, if a 'List' attribute has been created called 'Colour', with items such as 'Blue', 'Red', 'Green', the sublist for 'Shade' could contain 'Dark Blue' and 'Light Blue' for 'Blue', 'Dark Red' and 'Light Red' for 'Red'. All ordering of 'Attributes' on 'Editors' is done alphabetically, thus it is recommended to give the 'Sublist' a similar name to make it appear below the original 'List' attribute. Please note: A 'sublist' cannot be selected as an 'Extended Attribute' or have a related 'Extended Attribute'. It also cannot be copied using the 'Select Attribute' function.
73313	Defect	Condition	Condition Record \ Condition Record Editor	A bug has been resolved in which pressing the Delete button in the 'Defects' text box would not remove any characters. Now, the Delete button will correctly remove all characters after the cursor.
73416	Defect	Condition	Maintenance \ Condition \ Condition Reference Data	A bug has been resolved which caused the 'Element List' to error when being modified under 'Condition' Reference Data. Now, the 'Element List' can be modified without error.

ID	Type	Module	Header	Release Notes
290970	Enhancement	Core	View \ Calendar	An enhancement has been made to the 'Calendar' in which 'Events' for 'Disposal', 'Acquisition', 'Asset' and 'Asbestos' now show the related 'Event Type' as the name. Previously, these 'Events' would just show as their type such as 'Disposal', but now they refer to the 'Event Type' specified.
303625	Enhancement	Core	Order \ Toolbar \ Report \ Order Details report	The Database installer has been enhanced to include the latest 'Order Details' report for English Heritage. To apply this change, please enter the client hashcode during the database installation.
235914	Defect	Core	View \ Calendar	A bug has been resolved which caused K2 to go unresponsive while the 'Calendar' was loading. Now, other areas of K2 can be used while the 'Calendar' is loading.
290553	Defect	Core	Order	A bug has been resolved which caused specific 'Orders' not to open. Now, an 'Order' can be opened without error.

ID	Type	Module	Header	Release Notes
290532	Enhancement	Finance	Finance \ Authorisation Manager	An enhancement has been made to the 'Authorisation Manager' when 'Enable Period On Authorisation Manager' is set to appear and 'Invoice (Accounts Payable) and Credit Notes' tab is selected. A new 'Search' button has been added next to the period end date input. Data will no longer be returned as the dates are entered but will now appear once the dates have been input and the search button has been clicked.
301022	Defect	Finance	Order \ Tasks \ Email Order Report to Contractor	A bug has been resolved in which a user was unable to send emails with an attachment in K2 when using 'Basic' authentication. This has now been resolved, and the report can be sent with attachments using 'Basic' authentication. In order to send these reports, the UserID in the SQLServerReportActivity in Workflow must be configured as: Activity=[ActivityGroup EG:Workflow1], Path=UserID. The 'ReportServiceClientCredentialType' in the workflow runtime host config must also be set to 'Basic'.

ID	Type	Module ▲	Header	Release Notes
73382	Defect	Interface	COBie	A bug has been resolved in which the 'Date' on the 'Facility' sheet for COBie was not being validated correctly. Now, if there is an invalid date it will return an error rather than showing no validation message. To get these changes, please run the latest scripts against the database.
292367	Defect	Interface	NCC Invoice Interface	A bug has been resolved for the NCC Invoice Interface in which some invoices were being processed with the incorrect cost code. To apply this fix, please run the latest objects script on the database.
312176	Enhancement	Interface	Buckinghamshire County Council SAP Interface	A change has been made to the SAP Interface so that the 'Invoice Number' no longer accepts 20 characters and is reduced to 16. In addition to this, the 'Invoice Item' field now accepts 4 more additional characters to 26. To get these changes, please run the latest objects script against the database.
276742	Enhancement	Leases	Estates \ Lease (reference data)	The 'Lease' module has been enhanced to contain 'Lease Event Status' reference data. Previously, this was a hard coded list for 'Lease Events'. Now, the list will allow users to input additional entries in the 'Lease Event Status' reference data. Core statuses such as 'Live' and 'Pending' will be automatically generated in the reference data and cannot be deleted.
314755	Defect	Leases	Lease \ Tasks \ New Lease Event	A bug has been resolved which caused the 'Case Number' field not to appear in the 'Lease Event' dialog when the 'System Option' called 'Enable Case Management on Lease Event' was set to 'Optional' or 'Mandatory'. Now, 'Case Number' will display correctly under the 'Status' field.

ID	Type	Module ▲	Header	Release Notes
73327	Defect	Maintenance	Building \ Associated Items \ Maintenance Overview	A bug has been resolved in which filtering the 'Maintenance Overview' for a service request customisation type when opened against a location caused no records to return. Now, the overview can be filtered against service request customisation types successfully.
126368	Enhancement	Portal	Vocab Tool	An enhancement has been made to the Vocab Tool so that 'Business Unit' now has a singular and plural token. This is to allow tokens to display correctly in the Portal.
305069	Enhancement	Portal	Portal \ Login Screen	An enhancement has been made to the 'Portal' to add a log in message to the 'Log in' screen. A new 'Portal Option' has been added called 'Login Screen Message Text' which allows a message of a maximum character length of 200.
73317	Defect	Report Model	Business Unit \ Toolbar \ Report \ Condition Core Fact Report	A bug has been resolved in which the 'Condition Core Fact Report' did not return any data for customers with a region set as 'Scotland'. Now, the data will return successfully.