

TRIBAL

Release Notes

K2

Version: v2.2.11.0

Prepared for: User

Prepared by: Tribal

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Prelims

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Support

Telephone:

EMEA +44 (0) 845 873 0153

Facsimile: 0844 811 5023

Web page:

<https://tribalcommunities.force.com>

Should you wish to comment on the clarity or content of this document, please call the helpdesk.

Illustrations

Any Screenshots in this guide are intended as a representation of what you may see on screen. Because of the ability to customise the terminology and display settings used in the application, there may be some difference between what is shown in the guide and what you see on your screen.

Statement of De-support

Rolling Product De-Support

Tribal operates a rolling de-support programme for major versions of K2. We also offer specific version support to run alongside the de-support programme to ensure that if customers are running older major versions of products, then they are running a supported version.

The following table details which versions will be supported after each major release. It is important to ensure that you have upgraded to at least these versions before the dates specified.

Month	Year	Major Release	Product	Supported Version
July	2024	2.2.11	K2, Portal, Mobile	2.2.9, 2.2.10, 2.2.11
April	2024	2.2.10	K2, Portal, Mobile	2.2.8, 2.2.9, 2.2.10
January	2024	2.2.9	K2, Portal, Mobile	2.2.7, 2.2.8, 2.2.9

It is very important for us to ensure that all customers are using up to date versions. Hopefully, you will agree that this procedure helps ensure that each user is getting the most out of the software in terms of functionality and when engaging with the support team.

Tribal no longer supports the following products/configuration(s). The reasons for de-supporting products are to allow us to focus our development efforts on best practices, latest technological solutions and ensure our products are being run on secure and supported platforms from other software providers.

- ASP.Net Portal
- Windows 7 Operating System
- Windows Phone Solution
- HTTP Configuration
- Safari (Web Browser)
- Android 10 Quince Tart (API 29) and lower
- Microsoft Silverlight

Browser Support

Google Chrome

We support Google's free web browser; Google Chrome. Its current stable version is 127. This version is used to test the K2 MVC Portal, please ensure your browser(s) is up-to-date to avoid any issues. For Windows users, you will need to be on Windows 10 or later to use this browser (Older versions are supported but we do not support these for K2).

Microsoft Edge

Microsoft recommends using Microsoft Edge as your default browser and supports Internet Explorer 11 (IE11) via IE mode. This mode enables backward compatibility with IE11 and according to Microsoft this support will last till 2029.

Please go [here](#) for a list of Microsoft Edge supported operating systems.

Additionally, Microsoft will provide notice one year prior to retiring IE mode, and K2 will monitor this update and inform our customers accordingly. However, we do not recommend using this mode because our quality assurance testing has not been conducted using this setting.

Mozilla Firefox

We also support the Firefox browser and recommend customers to use 128.0 or higher. As always, the K2 Development team will monitor de-supported and stable versions to update the product, whilst informing our customers what software they can/should be using.

Platform	Supported Versions
Browser	Firefox
Browser	Google Chrome
Browser	Microsoft Edge

Advanced Technical De-Support

In-line with Tribal's policy of falling in-line with Microsoft's support of operating systems and platforms, we would like to make all customers aware of the next technical de-supports in line with Microsoft's policies.

All customers should ensure that they migrate away from these platforms in advance of the Tribal de-support which will be the closest Tribal release date before the Microsoft de-support.

Tribal cannot offer support of its products on platforms that are not supported by Microsoft.

De-Supported Versions	Last Supported Version of K2	MS End of Mainstream Support Date	Platform
SQL Server 2012 (Latest Service Pack)	2.1.226 - 31st December 2020	11th July 2017	Database
SQL Server 2014 (Latest Service Pack)	2.1.226 - 31st December 2020	09th July 2019	Database
SQL Server 2016 (Latest Service Pack)	2.2.2 - 30th April 2022	13th July 2021	Database
SQL Server 2017 (Latest Service Pack)	2.2.4 - 30th November 2022	10th November 2022	Database
SQL Server 2019 (Latest Service Pack)	TBC	14th January 2025	Database
SQL Server 2022 (Latest Service Pack)	TBC	11th January 2028	Database
Windows 10	TBC	14th October 2025	OS
Windows 11	TBC	TBC	OS
Windows 8.1	2.1.228 - 28th June 2021	1st September 2018	OS
Windows Server 2016	2.2.2 - 30th April 2022	11th January 2022	OS
Windows Server 2019	2.2.9 - 31st January 2024	09th January 2024	OS
Windows Server 2022	TBC	13th October 2026	OS

Our policy is that we end the support for MS products based on the Mainstream Support End date, if you are paying for extended support with MS you need to contact warren.reynolds@tribalgroup.com to make us aware.

Support Started

Platform	Supported Versions	First Version to Support
Database	SQL Server 2019 (Latest Service Pack)	2.1.224
Database	SQL Server 2022 (Latest Service Pack)	2.2.8
Mobile App	Android version 13	2.2.9
OS	Windows Server 2019 (Latest Service Pack)	2.1.226
OS	Windows Server 2022	2.2.8

Future Releases

The release dates for the next four releases are as follows: -

Release number	Release Date
2.2.12	31st October 2024
2.2.13	31st January 2025
2.2.14	30th April 2025
2.2.15	31st July 2025

ID	Type	Module ▲	Header	Release Notes
338939	Enhancement	Core	K2	Enhancements have been made to resolve medium risk security vulnerabilities around K2 users.
356131	Enhancement	Core	Advanced Search \ Site	The 'Advanced Search' for 'Site' has been enhanced so that searchable 'Reference Data' fields now return as dropdowns when selecting 'Equals' or 'Not Equals'. This applies to the 'Environmental Factor', 'Parish', 'Ward', 'Administrative Area' and 'Electoral Division'. You can still search for partial matches using the 'Contains' filter.
409309	Enhancement	Core	Scheduled Tasks \ Build Cache	A bug has been resolved with the 'Build Cache' scheduled task deployed as part of the K2 Database installation. Previously, when a 'Service Request Maintenance' had a status of 'Closed' and had a description greater than 2,500 characters, when this task ran it would terminate. Now, it will run successfully and cache the records.
409318	Enhancement	Core	Search	The 'Search' has been enhanced to remove the dropdown. This dropdown had no functionality other than to show a blank row beneath the search.
418143	Enhancement	Core	Business Unit \ Associated Items \ Performance Record(s)	An enhancement has been made to improve the usability of the 'Performance Record' grid. This includes adding a field chooser, extending the length of the grid and adding the ability to group the columns.

ID	Type	Module	Header	Release Notes
418288	Enhancement	Core	Business Unit \ Tasks \ New Performance Record	The 'Performance Record' against a 'Business Unit' has been enhanced to allow for 'Performance Indicators' to be put in as a text entry. To do this, the 'Performance Indicator Category' reference data has been enhanced to include an 'Is Text' option. This can then be selected against the 'Performance Indicator' to allow for free text to be entered rather than selecting from a predefined list.
443885	Enhancement	Core	Panels \ Navigator \ Navigator configuration	An enhancement has been made to the 'System Admin' navigator template so that it now contains 'ActiveUser'. This returns a full list of 'User' records that are marked as 'Enabled'. This node is automatically grouped. Please note: The 'ActiveUser' node can be set in any custom navigators underneath the 'SystemAdmin' node.

ID	Type	Module	Header	Release Notes
396890	Enhancement	Estates	Unit \ Unit Summary	The MEES compliance banner that displays on a 'Unit' or 'Lease' has been enhanced to now show an expired warning for when a 'Domestic Energy Performance Certificate' or 'Non-Domestic Energy Performance Certificate' has reached the 'Valid Until' date on the related 'Building' record. This is used as an indicator to inform the user on either the 'Unit' or 'Lease' that they will need to create a new certificate as the old one has expired.
454476	Enhancement	Estates	Tools \ System Options \ System Options	K2 has been enhanced to include a new 'System Option' called 'Enforce EPC Warning'. This is set to 'UnitAndLease' by default, but can be set so that the MEES compliance validation messages that display on a 'Unit' and 'Lease' can be restricted to show on one record type or both.
393694	Enhancement	Finance	Business Unit \ Associated Items \ Cost Centre(s)	An enhancement has been made to the 'Cost Centre(s)' grid for locations and departments where an 'Archived Status' column has been added. Open Cost Centres will be shown by default that are linked to the location and the grid can be filtered to show any 'Archived' 'Cost Centre(s)'. A bug has been resolved that caused the 'Cost Centre' not to be auto-populated when set as 'Business Unit' 'Internal Reference' and only one selection was possible. Now, if there is only one possible selection it will be auto-populated as part of the 'Cost Centre format'.
455439	Defect	Finance	Order \ Order Editor \ New Cost Code	
463087	Defect	Finance	Business Unit \ Associated Items \ Cost Centre(s)	A bug has been resolved which caused the 'Cost Centre' to disappear if 'Cost Centre Part 2' wasn't added when first saved. Now, the 'Cost Centre' will remain even if 'Cost Centre Part 2' is added after saving. Please note: This applied to 'Business Unit', 'Building', 'Room', and 'Department'.

ID	Type	Module ▲	Header	Release Notes
404966	Defect	Interface	Tools \ Workflow Manager	A bug has been resolved in which the 'Generic File Importer' could not correctly process carriage returns on CSV files. This meant that interfaces could fail and return incorrect validation. This has now been resolved, and interfaces that use carriage returns will run successfully.
411116	Defect	Interface	FIRST Interface	A bug has been resolved to improve the clarity of messaging in the FIRST Interface. To get these changes, please run the latest objects script against the database.
420054	Defect	Interface	FIRST Interface	A bug has been resolved with the FIRST Interface in which some 'Business Units' were being moved under the incorrect parent record. This issue has now been resolved, and please run the latest scripts against the database to apply this change.
384278	Defect	Leases	Lease \ Lease Editor	A bug has been resolved in which the 'Lease Editor' did not scroll when viewing the page on 150% text size. Now, the editor correctly supports this text size and allows the user to fully scroll.
405211	Enhancement	Portal	K2 Portal	Enhancements have been made to resolve high risk security vulnerabilities to the K2 Portal.

ID	Type	Module ▲	Header	Release Notes
391552	Enhancement	PPM	PPM Active Task \ PPM Active Task Editor	An enhancement has been made to the 'PPM Active Task' editor to improve accessibility on the screen. Previously, parts of the screen were not accessible when viewing on different text sizes such as 125% or 150%. Now, each part of the screen can be interacted with if text size is set to 125% or 150% on 1920 x 1080 resolution, which is the minimum supported screen resolution.
397339	Enhancement	PPM	PPM Task \ PPM Task Editor	The 'PPM Task Editor' has been enhanced to include a 'Reinstate' button. This will enable the users to reactivate a 'PPM Task' that was archived incorrectly, or if the 'PPM Task' is still required. Please note: A user must have 'Full' permission to 'PPMTasks' to use the 'Reinstate' functionality.
455440	Defect	Projects	Project \ Associated Items \ Project Event	A bug has been resolved in which an internal service error would occur when opening an 'Event' that had been assigned to a 'User' with a large identifier in the database. This has now been resolved, and 'Events' can be assigned and opened regardless of how many users have historically been created in K2.

ID	Type	Module ▲	Header	Release Notes
393831	Defect	Service Requests	Service Request Maintenance \ Associated Items	A bug has been resolved in which the 'Related PPM/SRM Period' did not work correctly for 'PPM Active Tasks' against a new 'Service Request Maintenance'. Now, it has been resolved and any 'PPM Tasks' that use the location as a 'PPM Item' will return based on the number of weeks specified in 'System Options'. Please note: With this fix, all open PPM Active Tasks will return against the associated item for a related Service Request Maintenance record based on the number of weeks specified in the system option. If you are seeing too many related records, please update this option to reduce the amount.
418312	Defect	Trees	Tree \ Tree Editor	A bug has been resolved which meant that the 'Tree Age' was not calculated correctly on the 'Tree Editor'. Now, the 'Tree Age' will be calculated dynamically when a 'Planted Date' is entered. Please note: The oldest 'Planted Date' is restricted to 1/1/1753.