TRIBAL

Release Notes

K2

Version: v2.2.6.0
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Prepared by: Tribal
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Prelims

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Support

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Should you wish to comment on the clarity or content of this document, please call the helpdesk.

Illustrations

Any Screenshots in this guide are intended as a representation of what you may see on screen. Because of the ability to customise the terminology and display settings used in the application, there may be some difference between what is shown in the guide and what you see on your screen.

Statement of De-support

Rolling Product De-Support

Tribal operates a rolling de-support programme for major versions of K2. We also offer specific version support to run alongside the de-support programme to ensure that if customers are running older major versions of products, then they are running a supported version.

The following table details which versions will be supported after each major release. It is important to ensure that you have upgraded to at least these versions before the dates specified.

Month	Year	Major Release ▼	Product	Supported Version
April	2023	2.2.6	K2, Portal, Mobile	2.2.4, 2.2.5, 2.2.6
January	2023	2.2.5	K2, Portal, Mobile	2.2.3, 2.2.4, 2.2.5
October	2022	2.2.4	K2, Portal, Mobile	2.2.2, 2.2.3, 2.2.4

It is very important for us to ensure that all customers are using up to date versions. Hopefully, you will agree that this procedure helps ensure that each user is getting the most out of the software in terms of functionality and when engaging with the support team.

Tribal no longer supports the following products/configuration(s). The reasons for de-supporting products are to allow us to focus our development efforts on best practices, latest technological solutions and ensure our products are being run on secure and supported platforms from other software providers.

• ASP.Net Portal
• Windows 7 Operating System
• Windows Phone Solution
• HTTP Configuration
• Safari (Web Browser)
• Android 9 Pie (API 28) and lower

Browser Support

Google Chrome

We support Google's free web browser; Google Chrome. Its current stable version is 112.0.5615. This version is what we have tested the K2 MVC Portal on, please ensure your browser(s) is up-to-date to avoid encountering any issues. For Window OS users, you will need to be on Windows 10 or later to use this browser (Older versions are supported but we do not support these for K2).

Microsoft Edge

Microsoft recommends using Microsoft Edge as your default browser and supports Internet Explorer 11 (IE11) via IE mode. This mode enables backward compatibility with IE11 and according to Microsoft this support will last till 2029.

Please go here for a list of Microsoft Edge supported operating systems.

Additionally, Microsoft will provide notice one year prior to retiring IE mode, and K2 will monitor this update and inform our customers accordingly. However, we do not recommend using this mode because our quality assurance testing has not been conducted using this setting.

Mozilla Firefox

We also support the Firefox browser and recommend customers to use 112.0 or higher. As always, the K2 Development team will monitor de-supported and stable versions to update the product, whilst informing our customers what software they can/should be using.

Platform	Supported Versions ▲
Browser	Firefox
Browser	Google Chrome
Browser	Microsoft Edge

Advanced Technical De-Support

In-line with Tribal's policy of falling in-line with Microsoft's support of operating systems and platforms, we would like to make all customers aware of the next technical de-supports in line with Microsoft's policies.

All customers should ensure that they migrate away from these platforms in advance of the Tribal de-support which will be the closest Tribal release date before the Microsoft de-support.

Tribal cannot offer support of its products on platforms that are not supported by Microsoft.

De-Supported Versions	Last Supported Version of K2	MS End of Mainstream Support Date	Platform
SQL Server 2012 (Latest Service Pack)	2.1.226 - 31st December 2020	11th July 2017	Database
SQL Server 2014 (Latest Service Pack)	2.1.226 - 31st December 2020	09th July 2019	Database
SQL Server 2016 (Latest Service Pack)	2.2.2 - 30th April 2022	13th July 2021	Database
Windows Server 2016	2.2.2 - 30th April 2022	11th January 2022	OS
SQL Server 2017 (Latest Service Pack)	2.2.4 - 30th November 2022	10th November 2022	Database
SQL Server 2019 (Latest Service Pack)	TBC	28th February 2025	Database
SQL Server 2022 (Latest Service Pack)	TBC	11th January 2028	Database
Windows Server 2019	TBC	09th January 2024	OS
Windows Server 2022	TBC	13th October 2026	OS

Our policy is that we end the support for MS products based on the Mainstream Support End date, if you are paying for extended support with MS you need to contact warren.reynolds@tribalgroup.com to make us aware.

Support Started

Platform	Supported Versions	First Version to Support
Database	SQL Server 2019 (Latest Service Pack)	2.1.224
Database	SQL Server 2022 (Latest Service Pack)	2.2.7 (Subject to change)
OS	Windows Server 2019 (Latest Service Pack)	2.1.226
OS	Windows Server 2022	2.2.7 (Subject to change)

Future Releases

The release dates for the next four releases are as follows: -

Release number	Release Date
2.2.7	31st July 2023
2.2.8	31st October 2023
2.2.9	31st January 2024
2.2.10	30th April 2024

ID	Type	Module	Header	Release Notes
286898	Defect	Admin	User \ Tasks \ Link User to Budget	A bug has been resolved in which a change to the 'Link user to Budget' functionality caused an unexpected performance issue when opening the dialog. This issue has now been resolved, and when there are a large number of 'Budgets' visible it will load smoothly. Previously, this could take close to 30 seconds causing a timeout error to occur.
277375	Enhancement	Asbestos	Building \ Associated Items \ Asbestos	An enhancement has been made to the 'Asbestos List' so that it now contains a field chooser. This will allow users to save column arrangements, and choose what fields display. Please note: Different to other field choosers, when applying a change to 'Asbestos List' against a 'Site', it will also affect all other areas the 'Asbestos List' can be accessed on a user by user basis.
194932	Defect	Condition	Condition \ Work Estimate	A bug has been resolved which caused the 'Grand Total' for a 'Work Estimate' to round to whole pounds when the dialog editor was reopened from the 'Work Estimate List'. Now, the 'Grand Total' will display correctly.
263144	Defect	Condition	English Heritage Condition Import Interface	A bug has been resolved with the English Heritage Condition Import Interface in which a 'Work Estimate' was not being created against a 'Condition Record'. Now, providing a 'Task' or 'Schedule of Rate' has been defined in the file, the 'Work Estimate' will be created successfully. If neither exist, validation will return against the file. To get this change, please execute the latest objects script against the database.

ID	Type	Module	Header	Release Notes
73299	Enhancement	Core	Site \ Site Editor	An enhancement has been made to the 'Site' and 'Building' records so that when changing the related 'Business Unit', a prompt displays to notify if a user would like to update the 'Owner' of any related 'Assets', 'Components', 'Systems', 'Composites' and 'Trees' that may be linked. Selecting 'Yes' will update the 'Owner', 'No' will just move the location and not update the 'Owner', and 'Cancel' will close the dialog. Please note: This message will not appear when moving a 'Sub Block' to a different 'Building', and the 'Owner' will not be updated. It will only be updated if the 'Site' or 'Building' are moved.
263163	Enhancement	Core	Tools \ System Options \ Portal Options	The 'Portal Options' have been enhanced to remove unused options that were left from the ASP.NET Portal. Only options that have functionality in the existing K2 Portal remain.
263766	Enhancement	Core	K2	An enhancement has been made to the 'Admin' security in 'K2'. Now, if permissions for a user are changed while the user is still logged, the user will no longer be able to save admin type processes. Please note: The error that is logged will state 'Message: K2 session Identifier failed validation. Unauthorised access denied.'
266119	Enhancement	Core	Client Installer	An enhancement has been made to the 'Client Installer' to allow the 'Client' install files to be installed onto a different server to the 'Services' files. NOTE: The 'Client Server (with port)' field must be complete during the install process.
273278	Enhancement	Core	View \ Calendar	An enhancement has been made to the 'Calendar' as when there was large amounts of data to be returned the screen would lockup for several minutes. Now, when refreshing the screen or scrolling through events the screen reacts more efficiently.

ID	Type	Module	Header	Release Notes
73402	Defect	Core	Condition Record \ Associated Items \ Work Estimate	A bug has been resolved in which ticking the 'Link' checkbox for a 'Work Estimate' did not enable the 'OK' button. This meant the user had to previously type in another field to enable the button, even if there was no other relevant change. This has now been resolved.
262459	Defect	Core	Reports	A bug has been resolved in which client specific reports were incorrectly being put down despite not specifying the related code during the database installation.
283066	Defect	Core	Project \ Associated Items \ Project Directory	A bug has been resolved in which creating a new 'Contact' in the 'Project Directory' screen caused an error to occur. Now, a new 'Contact' can be created successfully.
229295	Defect	Finance	Credit Note \ Credit Note Editor	A bug has been resolved in which not all of the total 'Invoice' amount could be assigned to a 'Credit Note' when using certain 'VAT' amounts. Previously, a VAT error would occur due to a rounding issue in the system. Now, this issue has been resolved and the full amount of the 'Invoice' can be assigned to either a single, or multiple 'Credit Notes'.

ID	Type	Module ▲	Header	Release Notes
219251	Enhancement	Interface	K2 Excel Importer	The 'PPM Import' in the 'K2 Excel Importer' has been enhance to use a new spreadsheet format. Note: The scripts need to be ran against the database and the updated utility will need to be installed.
262742	Enhancement	Interface	FIRST Import Interface	An enhancement has been made to the FIRST Interface to remove references to 'Decile'. This now means during import, this field will not be imported into K2. To get the latest changes, please execute the latest scripts against the database.
273157	Enhancement	Interface	Workflow Manager	An enhancement has been made to the 'Interface drop folder' functionality, in which files would be stuck in the 'Import Files' folder. Now, when files are stuck in the folder they will be automatically moved after 20 seconds if this process hasn't already happened instantly.

ID	Type	Module	Header	Release Notes
73325	Defect	Interface	Buckinghamshire SAP Interface	A bug has been resolved with the Buckinghamshire SAP Interface in which records were being prefixed incorrectly in 'File C' when a 'Credit Note' was related to an 'Interim' invoice. To get this change, please execute the latest scripts against the database.
73371	Defect	Interface	COBie Interface	A bug has been resolved with the 'COBie Interface' for K2, in which the 'Phone' number was treated as mandatory for the 'Contact' sheet. Now, 'Phone' can be left as blank or 'N/A' can be used for the field to be imported as empty.
73383	Defect	Interface	COBie Interface	A bug has been resolved with the 'COBie Interface' which caused the 'Gross Area' to not update once details were imported. Now, 'Gross Area' will update as expected.
88967	Defect	Interface	Buckinghamshire SAP Interface	A bug has been resolved with the Buckinghamshire SAP Interface in which 'Credit Note' records were incorrectly being exported as 0.01, despite having a value against the 'Labour' amount. To get this change, please execute the latest scripts against the database.
262775	Defect	Interface	English Heritage Condition Import Interface	A bug has been resolved with the English Heritage Condition Import Interface in which the 'Work Estimate' was being calculated incorrectly, as the 'Multiply Costs' field was incorrectly being set. To get this change, please execute the latest objects script against the database.
262776	Defect	Interface	English Heritage Condition Import Interface	A bug has been resolved with the English Heritage Condition Import Interface in which multiple 'Condition Records' were not being loaded into K2 against a 'Component'. Now, all 'Condition Records' specified in the file will be generated in K2 providing validation has been met. To get this change, please execute the latest objects script against the database.

ID	Type	Module	Header	Release Notes
73449	Defect	Leases	Lease \ New Event	A bug has been resoled in which pressing 'Dismiss' on a 'Lease Event' reminder updated the status to 'Dismissed'. This has now been resolved, and dismissing a 'Lease Event' will not change the status.
236294	Enhancement	Leases	Lease \ Tasks \ New Lease Event	An enhancement has been made to the 'Lease Event' to include an 'Event Subtype', which is filtered based on the 'Event Type'. The 'Event Subtype' can be populated by the newly added reference data in 'Estates' > 'Estates' > 'Lease (reference data)' > 'Event Subtype'.
276687	Enhancement	Leases	Lease \ Task \ New Lease Schedule	An enhancement has been made to 'New Lease Schedule' to include an 'Event Subtype', which is filtered based on the 'Event Type'. The 'Event Subtype' can be populated by the newly added reference data in 'Estates' > 'Estates' > 'Lease (reference data)' > 'Event Subtype'.
276749	Enhancement	Leases	Search \ Lease Events	An enhancement has been made to the 'Lease Event' search grid to add the 'Event Subtype'. Now, when the results are returned the grid will include 'Event Subtype' information.

ID	Type	Module ▲	Header	Release Notes
70727	Enhancement	Portal	Dashboard \ Business Units \ Building Detail Page \ Associated Items/Task	An enhancement has been made to the Portal to add the 'Service Requests' associated item and 'Log Service Request' task item to the detail pages of Locations, 'Building', 'Floor', 'Room', 'Site' and 'Zone'. The grid page returns all requests logged against the location based on the number of days specified in the 'Portal Option' called 'Location Service Request Grid Limit (days)'. By default, this option is set as 7 days. The new task allows users to directly raise a 'Service Request' against a location and will automatically populate the location as the location it was raised from. NOTE: If the location of a service request is not discovered when raising a service request from the 'Dashboard' then please raise it directly from the location.
235121	Enhancement	Portal	Dashboard \ Service Requests	A change has been made to the grid title for 'Service Requests' when viewing the requests from the Dashboard, or the left hand navigator. Previously, this grid was named 'Service Requests'. Now, it is named 'My Service Requests'. This change has been implemented due to the inclusion of 'Service Requests' against location levels.
269754	Defect	Portal	K2 Database Install \ Scheduled Tasks	A bug has been resolved in which the 'Scheduled Tasks' used to use a hardcoded K2 password. Now, they will use the same K2 password as specified during the database installation.
224279	Enhancement	PPM	Maintenance \ Report \ PPM Planner	An enhancement has been made to the 'PPM Planner' report so that it now supports future years, up to 5 years in the future.

ID	Type	Module	Header	Release Notes
73484	Defect	Service Requests	Service Request Maintenance \ Service Request Maintenance Editor	A bug has been resolved in which changing a 'Location' or an 'Asset/Component' against a 'Service Request Maintenance' record incorrectly updated the 'Priority' to the 'Default' value in reference data. Now, this has been resolved and the 'Priority' will only change when selecting a different 'Fault' with a 'Priority' defined, or by changing the field itself.
76056	Defect	Service Requests	Services \ New Service Request	A bug has been resolved which caused 'Service Request Maintenance' to error sometimes when creating or editing a request. Now, creating or editing a Service Request can be completed successfully.
176018	Defect	Stock Control	Stock Control \ Stock Requests	A bug has been resolved in which K2 would error when there were a significant number of 'Stock Requests' and opening the 'Stock Request' screen. Now, this has been resolved and the 'Stock Requests' screen will open successfully.