TRIBAL

Release Notes

K2

Version: v2.2.8.0
Prepared for: User
Prepared by: Tribal
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Prelims

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Support

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Should you wish to comment on the clarity or content of this document, please call the helpdesk.

Illustrations

Any Screenshots in this guide are intended as a representation of what you may see on screen. Because of the ability to customise the terminology and display settings used in the application, there may be some difference between what is shown in the guide and what you see on your screen.

Statement of De-support

Rolling Product De-Support

Tribal operates a rolling de-support programme for major versions of K2. We also offer specific version support to run alongside the de-support programme to ensure that if customers are running older major versions of products, then they are running a supported version.

The following table details which versions will be supported after each major release. It is important to ensure that you have upgraded to at least these versions before the dates specified.

Month	Year	Major Release ▼	Product	Supported Version
July	2023	2.2.7	K2, Portal, Mobile	2.2.5, 2.2.6, 2.2.7
April	2023	2.2.6	K2, Portal, Mobile	2.2.4, 2.2.5, 2.2.6
January	2023	2.2.5	K2, Portal, Mobile	2.2.3, 2.2.4, 2.2.5

It is very important for us to ensure that all customers are using up to date versions. Hopefully, you will agree that this procedure helps ensure that each user is getting the most out of the software in terms of functionality and when engaging with the support team.

Tribal no longer supports the following products/configuration(s). The reasons for de-supporting products are to allow us to focus our development efforts on best practices, latest technological solutions and ensure our products are being run on secure and supported platforms from other software providers.

• ASP.Net Portal
• Windows 7 Operating System
• Windows Phone Solution
• HTTP Configuration
• Safari (Web Browser)
• Android 9 Pie (API 28) and lower
• Microsoft Silverlight

Browser Support

Google Chrome

We support Google's free web browser; Google Chrome. Its current stable version is 118. This version is used to test the K2 MVC Portal, please ensure your browser(s) is up-to-date to avoid any issues. For Windows users, you will need to be on Windows 10 or later to use this browser (Older versions are supported but we do not support these for K2).

Microsoft Edge

Microsoft recommends using Microsoft Edge as your default browser and supports Internet Explorer 11 (IE11) via IE mode. This mode enables backward compatibility with IE11 and according to Microsoft this support will last till 2029.

Please go here for a list of Microsoft Edge supported operating systems.

Additionally, Microsoft will provide notice one year prior to retiring IE mode, and K2 will monitor this update and inform our customers accordingly. However, we do not recommend using this mode because our quality assurance testing has not been conducted using this setting.

Mozilla Firefox

We also support the Firefox browser and recommend customers to use 119 or higher. As always, the K2 Development team will monitor de-supported and stable versions to update the product, whilst informing our customers what software they can/should be using.

Platform	Supported Versions ▲
Browser	Firefox
Browser	Google Chrome
Browser	Microsoft Edge

Advanced Technical De-Support

In-line with Tribal's policy of falling in-line with Microsoft's support of operating systems and platforms, we would like to make all customers aware of the next technical de-supports in line with Microsoft's policies.

All customers should ensure that they migrate away from these platforms in advance of the Tribal de-support which will be the closest Tribal release date before the Microsoft de-support.

Tribal cannot offer support of its products on platforms that are not supported by Microsoft.

De-Supported Versions	Last Supported Version of K2	MS End of Mainstream Support Date	Platform
SQL Server 2012 (Latest Service Pack)	2.1.226 - 31st December 2020	11th July 2017	Database
SQL Server 2014 (Latest Service Pack)	2.1.226 - 31st December 2020	09th July 2019	Database
SQL Server 2016 (Latest Service Pack)	2.2.2 - 30th April 2022	13th July 2021	Database
Windows Server 2016	2.2.2 - 30th April 2022	11th January 2022	OS
SQL Server 2017 (Latest Service Pack)	2.2.4 - 30th November 2022	10th November 2022	Database
Windows Server 2019	TBC	09th January 2024	OS
SQL Server 2019 (Latest Service Pack)	TBC	28th February 2025	Database
Windows Server 2022	TBC	13th October 2026	OS
SQL Server 2022 (Latest Service Pack)	TBC	11th January 2028	Database

Our policy is that we end the support for MS products based on the Mainstream Support End date, if you are paying for extended support with MS you need to contact warren.reynolds@tribalgroup.com to make us aware.

Support Started

Platform	Supported Versions	First Version to Support
Database	SQL Server 2019 (Latest Service Pack)	2.1.224
Database	SQL Server 2022 (Latest Service Pack)	2.2.8
OS	Windows Server 2019 (Latest Service Pack)	2.1.226
OS	Windows Server 2022	2.2.8

Future Releases

The release dates for the next four releases are as follows: -

Release number	Release Date
2.2.8	31st October 2023
2.2.9	31st January 2024
2.2.10	30th April 2024
2.2.11	31st July 2024

ID	Type	Module	Header	Release Notes
312572	Enhancement	Admin	K2	An enhancement has been made to the disabling of 'K2' due to inactivity. Now, when the message appears to inform the user that 'K2' has been disabled due to inactivity, the users 'K2 active session' will be removed at the same time. Before this change, it would not be removed until after the user had clicked the OK button on the message.
316218	Enhancement	Condition	Site \ Associated Items \ Condition list	An enhancement has been made to the 'Condition List' associated item in which the 'Asset Quantity' only returned a value for a 'Component' or 'Composite', and displayed up to 3 decimal places. This has now been corrected so the 'Asset Quantity' is also returned for 'Assets' and 'System' records, as well as only returning 2 decimal places.
70800	Enhancement	Core	Reports \ Custom Reports \ Report Builder	K2 has been updated to remove the links to load the Report Builder. This has been done as the Report Builder is now a stand alone product which requires its own installation. In addition the related 'System Option' has been removed. Please note: The previously named 'ReportBuilder' permission has now been renamed to 'CustomReports', as this functionality will control the 'Custom Reports' menu point, 'Organise Reports' and 'Portal Report Publisher'
328284	Defect	Core	Tools \ Workflow Manager	A bug has been resolved in which the K2_WorkflowRefreshCache.ser and the K2_Enhanced_Notification_Cleardown.ser could not be imported into the same instance of K2. This has now been resolved, and both workflows can be imported as required.
363506	Defect	Core	View \ Notification List	A bug has been resolved in which completing a 'Reminder' in the 'Notification List' did not correctly clear the reminder. Instead, after pressing complete and waiting a small amount of time, when the list refreshed the 'Reminder' would return. Now, it can be completed successfully.

ID	Type	Module	Header	Release Notes
290969	Enhancement	Estates	Disposal \ Tasks \ New Event	An enhancement has been made to 'Events' against a 'Disposal' to allow them to be assigned to an individual user, or users who are assigned the new 'Disposal Notification' role. This means either a specific user or all users who are linked to the related role with receive a reminder detailing the 'Event' information from the 'Disposal'.
314791	Enhancement	Estates	Unit \ Unit Summary	An enhancement has been made to the 'Unit' and 'Lease' header to adhere to MEES Compliance. Now, when a 'Unit' is linked to a location that has either a 'Non-Domestic Energy Performance Certificate' or 'Domestic Energy Performance Certificate' of F or below, a yellow warning will display at the top of the tab on a 'Lease' or 'Unit' to state the energy performance certificate is below rating. If the score is E or greater, this warning will not be displayed. If there is a location linked and no energy performance certificate has been created, a red warning will display to show no certificate exists. Please note: If a 'Unit' has no linked locations, no warning will display.
318028	Defect	Finance	Finance \ Authorisation Manager \ Invoice Audit Manager	A bug has been resolved in which the 'Batch' dropdown would not display when the 'Financial Option' called 'Enable Period on Authorisation Manager' was enabled. Now, the 'Batch' dropdown will always appear.
329223	Defect	Finance	Finance \ Accounts Receivable	A bug has been resolved in which users without access to the 'Raise Invoice' and 'Payment Received' modules were able to create new 'Invoice' and 'Payment' records when the related permission was assigned. This has now been resolved so that the module access applies correctly.

ID	Type	Module	Header	Release Notes
298506	Enhancement	Interface	Service Review Interface	An enhancement has been made to the 'Service Review' Interface to include some new information. Note: To get the latest changes please run the latest objects script against the database.
328640	Defect	Interface	LCC Oracle Interface	A bug has been resolved with the LCC Oracle Interface in which it was failing to import due to the wrong reference data status. This has now been corrected so it is looking for the right reference data. Please execute the latest objects script against the database to get these changes.
339848	Defect	Interface	LCC Oracle Interface	A series of fixes have been made to the LCC Oracle Interface to improve the validation messages and record the Invoice Quantity to decimal places. Please execute the latest objects script against the database to get these changes.
337632	Defect	Maintenance	Maintenance \ Job Assignment Management	A bug has been resolved which caused the 'Job Assignment Management' screen to error when opening. Now, the screen will open without issue.

ID	Type	Module	Header	Release Notes
304213	Enhancement	Portal	Portal \ Login Screen	The Portal has been enhanced so that when a logo has been setup, it will now display on the login screen. Previously, the logo would only display once a user has logged into the Portal.
312877	Enhancement	Portal	Portal	An enhancement has been made to the K2 Portal so that the header text can be separated into three sections or be a single line. A single line header has a 105 character limit and the three section header option has a limit of 35 characters for each section. The three section option has text which is left aligned, right aligned and centered.
340303	Defect	Portal	Dashboard \ Business Unit Details \ Asbestos \ Asbestos Details	A bug has been resolved in which the 'Documents' panel did not load any documents on the 'Asbestos' details page. This issue has now been resolved, and 'Documents' are returned when they are linked to an 'Asbestos' record.