TRIBAL

Release Notes

K2

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Prelims

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Support

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Should you wish to comment on the clarity or content of this document, please call the helpdesk.

Illustrations

Any Screenshots in this guide are intended as a representation of what you may see on screen. Because of the ability to customise the terminology and display settings used in the application, there may be some difference between what is shown in the guide and what you see on your screen.

Statement of De-support

Rolling Product De-Support

Tribal operates a rolling de-support programme for major versions of K2. We also offer specific version support to run alongside the de-support programme to ensure that if customers are running older major versions of products, then they are running a supported version.

The following table details which versions will be supported after each major release. It is important to ensure that you have upgraded to at least these versions before the dates specified.

Month	Year	Major Release ▼	Product	Supported Version
October	2025	2.3.1	K2, Portal, Mobile	2.2.14, 2.3.0, 2.3.1
July	2025	2.3.0	K2, Portal, Mobile	2.2.13, 2.2.14, 2.3.0
April	2025	2.2.14	K2, Portal, Mobile	2.2.12, 2.2.13, 2.2.14

It is very important for us to ensure that all customers are using up to date versions. Hopefully, you will agree that this procedure helps ensure that each user is getting the most out of the software in terms of functionality and when engaging with the support team.

Tribal no longer supports the following products/configuration(s). The reasons for de-supporting products are to allow us to focus our development efforts on best practices, latest technological solutions and ensure our products are being run on secure and supported platforms from other software providers.

• ASP.Net Portal
• Windows 7 Operating System
• Windows Phone Solution
• HTTP Configuration
• Safari (Web Browser)
• Android 12 Snow Cone (API 32) and lower
• Xamarin.Forms Mobile Application
• Microsoft Silverlight

Browser Support

Google Chrome

We support Google's free web browser; Google Chrome. Its current stable version is 141. This version is used to test the K2 MVC Portal, please ensure your browser(s) is up-to-date to avoid any issues. For Windows users, you will need to be on Windows 10 or later to use this browser (Older versions are supported but we do not support these for K2).

Microsoft Edge

Microsoft recommends using Microsoft Edge as your default browser and supports Internet Explorer 11 (IE11) via IE mode. This mode enables backward compatibility with IE11 and according to Microsoft this support will last till 2029.

Please go here for a list of Microsoft Edge supported operating systems.

Additionally, Microsoft will provide notice one year prior to retiring IE mode, and K2 will monitor this update and inform our customers accordingly. However, we do not recommend using this mode because our quality assurance testing has not been conducted using this setting.

Mozilla Firefox

We also support the Firefox browser and recommend customers to use 144.0 or higher. As always, the K2 Development team will monitor de-supported and stable versions to update the product, whilst informing our customers what software they can/should be using.

Platform	Supported Versions
Browser	Firefox
Browser	Google Chrome
Browser	Microsoft Edge

Advanced Technical De-Support

In-line with Tribal's policy of falling in-line with Microsoft's support of operating systems and platforms, we would like to make all customers aware of the next technical de-supports in line with Microsoft's policies.
All customers should ensure that they migrate away from these platforms in advance of the Tribal de-support which will be the closest Tribal release date before the Microsoft de-support.
Tribal cannot offer support of its products on platforms that are not supported by Microsoft.

De-Supported Versions ▲	Last Supported Version of K2	MS End of Mainstream Support Date	Platform
SQL Server 2012 (Latest Service Pack)	2.1.228 - 28th June 2021	11th July 2017	Database
SQL Server 2014 (Latest Service Pack)	2.1.228 - 28th June 2021	09th July 2019	Database
SQL Server 2016 (Latest Service Pack)	2.2.2 - 30th March 2022	13th July 2021	Database
SQL Server 2017 (Latest Service Pack)	2.2.4 - 31st October 2022	10th November 2022	Database
SQL Server 2019 (Latest Service Pack)	TBC	28th February 2025	Database
SQL Server 2022 (Latest Service Pack)	TBC	11th January 2028	Database
Windows 10	2.3.2 - 31st January 2026	14th October 2025	OS
Windows 11	TBC	13th October 2026	OS
Windows 8.1	2.1.228 - 28th June 2021	10th January 2023	OS
Windows Server 2016	2.2.2 - 30th April 2022	11th January 2022	OS
Windows Server 2019	2.2.9 - 31st January 2024	09th January 2024	OS
Windows Server 2022	TBC	13th October 2026	OS

Our policy is that we end the support for MS products based on the Mainstream Support End date, if you are paying for extended support with MS you need to contact warren.reynolds@tribalgroup.com to make us aware.

Support Started

Platform	Supported Versions	First Version to Support
Database	SQL Server 2019 (Latest Service Pack)	2.1.224
Database	SQL Server 2022 (Latest Service Pack)	2.2.8
Database	SQL Server 2025 (Latest Service Pack)	2.3.2
Mobile App	Android version 13	2.2.9
Mobile App	Android version 16	2.3.0
OS	Windows Server 2019 (Latest Service Pack)	2.1.226
OS	Windows Server 2022 (Latest Service Pack)	2.2.8
OS	Windows Server 2025 (Latest Service Pack)	2.3.2

Future Releases

The release dates for the next four releases are as follows: -

Release number	Release Date
2.3.2	31st January 2026
2.3.3	30th April 2026
2.3.4	31st July 2026
2.3.5	31st October 2026

ID	Type	Module	Header	Release Notes
548628	Enhancement	Admin	Users \ Associated Items \ Link Business Units	An enhancement has been made to the 'Search' tab of the 'Link Business Unit' screen, allowing for multiple inputs to be entered for the 'Business Unit Name' and/or 'Internal Reference', provided that the text uses a comma separator. The search is limited to up to 200 characters per criterion.
583540	Defect	Admin	Tools \ System Options \ Portal Options \ Configurable Dashboard Panels	A bug has been resolved that caused an error to occur when clicking the 'Insert Hyperlink' button. This now correctly loads the dialog to allow for a hyperlink to be added.
636609	Enhancement	Admin	Tools \ Admin \ User/Role Security \ System Role \ Associated Items	A bug has been resolved in which 'Permission' records could be assigned to 'System Roles'. This has now been removed, and all 'Permissions' currently assigned to 'System Roles' have been removed.
511274	Enhancement	Asset	System \ System Editor	A bug has been resolved in which a 'System' or 'Composite' record could be linked to itself via the 'Link to System/Composite' task. Now, the record will not appear in the list when selecting the task.
583539	Defect	Contract	Maintenance Contract \ Associated Items \ Contract Scope	A bug has been resolved in which an error occurs when trying to open the 'Contract Scope' against a 'Maintenance Contract' or 'SLA'. This error has now been resolved, and the 'Contract Scope' screen can be accessed.

ID	Type ▲	Module	Header	Release Notes
587712	Defect	Core	Agency \ Associated Items \ Working Hours	A bug has been resolved in which the 'Working Hours' did not display in the user interface, despite being populated. This has now been resolved and the labour rate bands display in the 'Working Hours'.
587713	Defect	Core	Agency \ Associated Items \ Working Hours	A bug has been resolved with the 'Working Hours' in which a date incorrectly showed at the top of the editor. This has been removed as it had no relation to the defined working schedule.
627110	Defect	Core	Tasks \ New Occupancy \ Add Cost Centre	A bug has been resolved with the 'Add Cost Centre' button on 'Occupancy', 'Business Unit', 'Building', 'Room', and 'Department' so that the 'OK' and 'Cancel' buttons are not truncated when using the screen on 125% or 150% text size.
632055	Defect	Core	Report \ Reports \ Report Viewer	A bug has been resolved which caused click through reports not to open from their parent report when on SQL Server Reporting Services 2022. Now, 'Report Viewer' has been upgraded so that click through reports will open correctly.

ID	Type	Module	Header	Release Notes
519287	Enhancement	Core	Search \ Document	The 'Document' search has been enhanced to include the 'Protection Level', 'Link Only' and 'Type' in the search results grid. Previously, it was possible to search on these fields in the 'Advanced Search' but the columns were never visible in the results grid. Now, they can be viewed.
579072	Enhancement	Core	View \ Panels \ Document	An enhancement has been made to the 'Documents' panel to allow for records to be drag and dropped into different folders while using the 'Folder View'. This can be done by selecting a single or multiple documents, highlighting the rows and just dragging them into the new folder. Please note: With this change, we've removed the checkboxes in 'Folder View' that we added in the previous release. Now, to download multiple documents you need to highlight them. Use CTRL/Click to highlight multiple documents. NOTE: When a document is moved the Date of the document will also be updated.
614974	Enhancement	Core	View \ Panels \ Document	An enhancement has been made to the 'Document View' of the 'Documents' panel, so that it now has a 'Date' column in addition to 'Name'. This field returns the 'Date Modified' for each 'Document'. Previously, only the 'Name' column was displayed. The columns can now be sorted.
642218	Enhancement	Core	Contact \ Contact Editor \ Employee Details	An enhancement has been made to the 'Employee Details' so that the 'PIN' and 'Password' now show as asterisks when it has been populated.

ID	Type	Module	Header	Release Notes
501046	Enhancement	Disposal / Acquisition	Acquisition or Disposal \ Acquisition or Disposal Editor	An enhancement has been made for 'Acquisition' and 'Disposal' in which the 'Reinstate' button has been added for both of these record types. Previously, once a record had been archived there was no way to reinstate it. Now, they can be reinstated successfully. Please note: A user needs 'Full' permission to the relevant module to be able to archive or reinstate.
592954	Enhancement	Financial	Finance \ Authorisation Manager \ Invoice Audit Manager	An enhancement has been made to the 'Invoice Audit Manager' to highlight an invoice row red when there are multiple invoices that would exceed the total value of its related 'Order'. This change has been made to make it easier to identify which records need to be corrected before authorisation takes place.
612639	Enhancement	Financial	Finance \ Authorisation Manager \ Invoice Audit Manager	An enhancement has been made to the 'Invoice Audit Manager' to increase the width of the 'Batch' dropdown. This change has been made to make it easier to read the batch names when files are imported with a similar naming convention. Previously, long batch names could be truncated.
629455	Enhancement	Financial	Finance \ Authorisation Manager \ Invoice Audit Manager	An enhancement has been made to the 'Invoice Audit Manager' tab of 'Authorisation Manager' to add a row count for the selected invoice batch. Now, the number of rows in the batch is clearly displayed next to the 'Batch' name. When filters are applied, the count updates to show how many rows are currently visible out of the total available.

ID	Type	Module ▲	Header	Release Notes
554439	Defect	Financial	Order \ Order Summary \ Order Variations	A bug has been resolved in which the 'Authorised By' on the 'Order Variations' grid on the 'Order Summary' showed a number rather than the actual 'Username' of the person who authorised the variation. This has now been resolved and the 'Username' displays in the 'Authorised By'. Please note: This only applies for records authorised without using the 'Authorisation Matrix'.
600432	Defect	Financial	Order \ Order Editor \ Cost Code	A bug has been resolved which caused a default value set against a 'Pre-defined Cost Code Value' not to prepopulate on the first 'Order' raised. Now, the default value will pre-populate correctly for a 'Pre-Defined Cost Code Value' used in the 'Cost Code Format'.
601459	Defect	Financial	Order \ Order Editor \ Instructing Officer	A bug has been resolved in which using a wildcard search on the 'Instructing Officer' field did not return the full result of records back. Now, it has been updated so at least 186 instructing officers are returned.

ID	Type	Module ▲	Header	Release Notes
636422	Enhancement	GIS	Estates \ GIS \ GIS Viewer	A number of unused GIS Adapters have been removed from K2 as they were no longer in use. This includes GeoFramework GIS.NET v1.0, GeoMediaObjects viewer, MapInfoExtreme 2005 V6.7.1 and MapInfo MapExtreme v7.
560652	Defect	Leases	Unit \ Associated Items \ Lease List	A bug has been resolved to remove unnecessary columns from 'Lease List' grid on a 'Unit' and 'Sub Lease List' from 'Lease'. The 'Rent Free Period' column will no longer be displayed as the information is already contained in the 'Rent Free Period Description' column.
591135	Defect	Leases	Lease \ Lease Editor	A bug has been resolved in which the incorrect validation was displaying when trying to save a Lease with the value 'Contracted out of Section 24-28 Landlord and Tenant Act 1954' ticked, but no 'Lease Tenancy' selected. Now, this option is only a requirement if a 'Lease Tenancy' is selected that has the 'Contracted Out' option ticked.
636760	Defect	Leases	Lease \ Tasks \ New Lease Event	A bug has been resolved in which the 'Lease Event Status' entries were not being created correctly as part of the 2.3.0 upgrade for all customers. This has now been resolved, and the 'Status' can be created, modified or deleted as required, and selected on a 'Lease Event'.
607268	Defect	Mobile	Dashboard \ Maintenance \ Work List \ Job Details \ Location	A bug has been resolved with the K2 Mobile in which loading the map caused a significant performance issue when trying to open a 'Job' on Android 13 devices. To resolve this, the map will no longer no load by default on opening a 'Job', and a user will need to go to the 'Locations' tab and press 'Load Map' to display the map info.

ID	Type	Module	Header	Release Notes
629452	Defect	Projects	Contract \ Contract Editor	A bug has been resolved in which 'Attributes' on a 'Contract' were not enabled until a 'Contract' had been saved for the first time. This is no longer the case, and 'Attributes' can be populated at the time of creation.
607440	Enhancement	Trees	Functions \ Tree Management \ New Tree	An enhancement to 'Tree Editor' so that useful information is displayed on a 'Summary' screen. Now, a summary of useful information is displayed when a 'Tree' is opened from the search without the need to open the editor screen.
622737	Enhancement	Trees	Functions \ Tree Management \ New Tree	An enhancement has been made to the Tree Editor to enable 'Attributes' to appear on the 'Tree Editor'. This was functionality that existing on the old editor and has now been applied to the new tree editor. Please note: Further changes are still to follow i.e. 'Tasks' and 'Associated Items'.
624296	Enhancement	Trees	Functions \ Tree Management \ New Tree	An enhancement has been made to the 'Tree Editor' to remove the 'Owner' field. Now, this field no longers appear on the editor.