

# T R I B A L

## Release Notes

### K2

**Version:** v2.3.4.0

**Prepared for:** User

**Prepared by:** Tribal

**Document Sensitivity Level:** Protected

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# Prelims

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## Support

### Telephone:

EMEA +44 (0) 845 873 0153

### Web page:

<https://tribalgroup.my.site.com/customers/s/>

Should you wish to comment on the clarity or content of this document, please call the helpdesk.

## Illustrations

Any Screenshots in this guide are intended as a representation of what you may see on screen. Because of the ability to customise the terminology and display settings used in the application, there may be some difference between what is shown in the guide and what you see on your screen.

# Statement of De-support

## Rolling Product De-Support

Tribal operates a rolling desupport programme for major versions of K2. We also offer specific version support to run alongside the desupport programme to ensure that if customers are running older major versions of products, then they are running a supported version.

The following table details which versions will be supported after each major release. It is important to ensure that you have upgraded to at least these versions before the dates specified.

| Month   | Year | Major Release | Product            | Supported Version   |
|---------|------|---------------|--------------------|---------------------|
| July    | 2026 | 2.3.4         | K2, Portal, Mobile | 2.3.2, 2.3.3, 2.3.4 |
| April   | 2026 | 2.3.3         | K2, Portal, Mobile | 2.3.1, 2.3.2, 2.3.3 |
| January | 2026 | 2.3.2         | K2, Portal, Mobile | 2.3.0, 2.3.1, 2.3.2 |

It is very important for us to ensure that all customers are using up-to-date versions. Hopefully, you will agree that this procedure helps ensure that each user is getting the most out of the software in terms of functionality and when engaging with the support team.

Tribal no longer supports the following products/configuration(s). The reasons for de-supporting products are to allow us to focus our development efforts on best practices, latest technological solutions and ensure our products are being run on secure and supported platforms from other software providers.

- ASP.Net Portal
- Windows 10 Operating System and lower.
- Windows Phone Solution
- HTTP Configuration
- Safari (Web Browser)
- Firefox (Web Browser)
- Android 12 Snow Cone (API 32) and lower
- Xamarin.Forms Mobile Application
- Microsoft Silverlight

## Browser Support

### Google Chrome

We support Google's free web browser; Google Chrome. Its current stable version is 150. This version is used to test the K2 MVC Portal, please ensure your browser(s) is up-to-date to avoid any issues. For Windows users, you will need to be on Windows 11 to use this browser (Older versions are supported but we do not support these for K2).

### Microsoft Edge

Microsoft recommends using Microsoft Edge as your default browser and supports Internet Explorer 11 (IE11), via IE mode. This mode enables backward compatibility with IE11 and according to Microsoft this support will last until 2029.

Please go [here](#) for a list of Microsoft Edge supported operating systems.

Additionally, Microsoft will provide notice one year prior to retiring IE mode, and K2 will monitor this update and inform our customers accordingly. However, we do not recommend using this mode because our quality assurance testing has not been conducted using this setting.

## Advanced Technical De-Support

In line with Tribal's policy of falling in line with Microsoft's support of operating systems and platforms, we would like to make all customers aware of the next technical desupports in line with Microsoft's policies.

All customers should ensure that they migrate away from these platforms in advance of the Tribal desupport which will be the closest Tribal release date before the Microsoft desupport. Tribal cannot offer support of its products on platforms that are not supported by Microsoft.

| De-Supported Versions<br>▲             | Last Supported Version of K2 | MS End of Mainstream Support Date | Platform |
|----------------------------------------|------------------------------|-----------------------------------|----------|
| SQL Server 2016 (Latest Service Pack)  | 2.2.2 - 30th March 2022      | 13th July 2021                    | Database |
| SQL Server 2017 (Latest Service Pack)  | 2.2.4 - 31st October 2022    | 11th October 2022                 | Database |
| SQL Server 2019 (Latest Service Pack)  | 2.3.6 - 31st January 2027    | 28th February 2025                | Database |
| SQL Server 2022 (Latest Service Pack)  | TBC                          | 11th January 2028                 | Database |
| SQL Server 2025 (Latest Service Pack)  | TBC                          | 6th January 2031                  | Database |
| Windows 10                             | 2.3.2 - 31st January 2026    | 14th October 2025                 | OS       |
| Windows 11 Enterprise/Education (24H2) | TBC                          | 10th November 2026                | OS       |
| Windows 11 Home/Pro (24H2)             | TBC                          | 13th October 2026                 | OS       |
| Windows 11 Home/Pro (25H2)             | TBC                          | 12th October 2027                 | OS       |
| Windows Server 2016                    | 2.2.2 - 30th April 2022      | 11th January 2022                 | OS       |
| Windows Server 2019                    | 2.2.9 - 31st January 2024    | 09th January 2024                 | OS       |
| Windows Server 2022                    | TBC                          | 13th October 2026                 | OS       |
| Windows Server 2025                    | TBC                          | 13th November 2029                | OS       |

Our policy is that we end the support for Microsoft (MS) products based on the Mainstream Support End Date. If you are paying for extended support with MS you need to contact [warren.reynolds@tribalgroup.com](mailto:warren.reynolds@tribalgroup.com) to make us aware.

## Support Started

| Platform   | Supported Versions                        | First Version to Support |
|------------|-------------------------------------------|--------------------------|
| Database   | SQL Server 2019 (Latest Service Pack)     | 2.1.224                  |
| Database   | SQL Server 2022 (Latest Service Pack)     | 2.2.8                    |
| Database   | SQL Server 2025 (Latest Service Pack)     | 2.3.2                    |
| Mobile App | Android version 13                        | 2.2.9                    |
| Mobile App | Android version 16                        | 2.3.0                    |
| OS         | Windows Server 2019 (Latest Service Pack) | 2.1.226                  |
| OS         | Windows Server 2022 (Latest Service Pack) | 2.2.8                    |
| OS         | Windows Server 2025 (Latest Service Pack) | 2.3.2                    |

## Future Releases

The release dates for the next four releases are as follows: -

| Release number | Release Date      |
|----------------|-------------------|
| 2.3.5          | 31st October 2026 |
| 2.3.6*         | 31st January 2027 |
| 2.3.7*         | 30th April 2027   |
| 2.3.8*         | 31st July 2027    |

\* indicates subject to change.

| ID     | Type        | Module<br>▲        | Header                                                                   | Release Notes                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------|-------------|--------------------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 715376 | Defect      | Asbestos           | Asbestos Component \<br>Asbestos Component<br>Editor \ Toolbar \ Archive | A performance issue has been resolved when archiving an 'Asbestos Component' against a location with numerous open 'Service Request Maintenance' records, 'Jobs', and 'Orders'. Previously, this took over a minute and caused errors. It now archives the record in a reasonable amount of time.                                                                                                                                     |
| 714549 | Defect      | Asbestos<br>Survey | Search \ Asbestos Survey                                                 | A bug has been resolved in which an archived 'Asbestos Survey' would not appear in search results if it wasn't linked to any 'Business Unit'. All 'Asbestos Surveys' now return in search results as expected.                                                                                                                                                                                                                        |
| 698634 | Defect      | Core               | Business Unit \ Toolbar \<br>Reports \ Detailed<br>Condition Survey      | A bug has been resolved in which the 'Detailed Condition Survey' report had tables cut off onto separate pages when exported as a PDF. The orientation has been changed to landscape so that each table fits on one page. To apply this change, please run the database upgrade and run the Deploy Reports batch file. Please note: This change also applies to customer-specific versions of the 'Detailed Condition Survey' report. |
| 701051 | Enhancement | Core               | Search \ Building                                                        | An enhancement has been made to the 'Building' search so that it now supports the 'Advanced Search' feature. This allows users to define their search based on 'Number', 'Name', 'Type', 'Tenure', 'GIA (m2)', 'Physical Status', and 'Temporary'.                                                                                                                                                                                    |
| 703325 | Enhancement | Core               | K2 Administrator Utility                                                 | The K2 Administrator Utility has been enhanced to allow users to customise the 'Acquisition' and 'Disposal' fields for 'Value'. Additionally, the 'Agreed Fee' label will update to use 'Value' for 'Disposal'.                                                                                                                                                                                                                       |

| ID     | Type        | Module<br>▲ | Header                                             | Release Notes                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|--------|-------------|-------------|----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 658009 | Enhancement | Financial   | Order \ Order Editor                               | An enhancement has been made to prevent an 'Order' from being 'Authorised' or 'Submitted for Authorisation' when the related 'Project Contract' is unauthorised. Validation now displays on an 'Order' or 'Order Variation' to indicate that the related 'Contract' is not authorised                                                                                                                                                                   |
| 729827 | Enhancement | Financial   | Project \ Contract                                 | An enhancement has been made to 'Project Contract' validation when using the system option 'Limit Order Value to Contract Value'. Now, when this is set to 'Soft Warning' or 'Hard Warning', a validation message will display. If set to 'Soft Warning', the value can be changed to less than the current value of linked orders. When set to 'Hard Warning', the validation will not allow the value to be below the value of current linked orders. |
| 743810 | Enhancement | Incident    | Business Continuity \ Incident \ Incident Overview | An enhancement has been made to the 'Incident Overview' to include columns for 'Linked To' and 'Linked Item'. This information was previously only available on the 'Incident Item List' and has been added to make it easier to identify which record each row on the 'Incident Overview' relates to. When an 'Incident' is linked to more than one item, 'Multiple Items' will be displayed.                                                          |



| ID     | Type        | Module<br>▲ | Header                                                  | Release Notes                                                                                                                                                                                                                                                                                             |
|--------|-------------|-------------|---------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 674162 | Enhancement | Interface   | K2 Excel Importer                                       | The K2 Excel Importer has been enhanced so that the 'Contractor Feedback Template' now contains additional years from 2024 up to 2031. Years from 2023 and before have been removed. To apply this change, please install the latest K2 Excel Importer and use the template deployed by the installation. |
| 706759 | Enhancement | Interface   | K2 Excel Importer                                       | As part of our ongoing commitment to keeping K2 secure, the K2 Excel Importer Interface has been upgraded to use .NET Framework 4.8.                                                                                                                                                                      |
| 710178 | Enhancement | Interface   | NLPG Interface                                          | As part of our ongoing commitment to keeping K2 secure, the NLPG Interface has been upgraded to use .NET Framework 4.8.                                                                                                                                                                                   |
| 714539 | Enhancement | Maintenance | Tree \ Associated<br>Items \<br>Maintenance<br>Overview | A change has been made to the 'Maintenance Overview' for a 'Tree' so that the screen title now shows the 'Tree Number' and 'Tree Common Name'.                                                                                                                                                            |

| ID     | Type        | Module<br>▲     | Header                                 | Release Notes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|--------|-------------|-----------------|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 724032 | Enhancement | Portal          | Dashboard \ Search Panels              | An enhancement has been made to the Portal Dashboard, combining the 'Business Unit', 'Building', and 'Project' searches into a single 'Search' panel. This panel displays either as the first panel, or as the first panel after the 'Configurable Dashboard Panels', and allows the user to select 'Buildings', 'Business Units', 'Projects', or 'Sites'. Once a type is selected, the user can perform a criteria search to return the relevant results. Note: The ability to search for 'Sites' is new search functionality and 'Permissions' apply to the results returned. |
| 743764 | Enhancement | Portal          | Dashboard \ Search                     | The 'Search' panel on the 'Dashboard' now lists up to 16 recent results. To populate the list, simply open the record type from the Portal — a link will then appear below the search box. Recents are unique to each user and record type, so switching 'Search' between 'Building' and 'Project' shows the user's recent items for each.                                                                                                                                                                                                                                      |
| 697780 | Defect      | Service Request | Search \ Service Request \ Maintenance | A bug has been resolved in which a timeout error would occur when searching for a 'Maintenance' request when there is a considerable amount of data to process. Now, the search has improved - where it may previously take over 12 minutes to return a significant amount of data with 'Include Archived' ticked, it will now be completed in less than 10 seconds to return the first page and no longer cause a timeout error.                                                                                                                                               |

| ID     | Type        | Module<br>▲ | Header           | Release Notes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------|-------------|-------------|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 690548 | Enhancement | Trees       | Functions \ Tree | The 'Archive' functionality for 'Tree' has been enhanced. Archiving a 'Tree' now triggers a workflow that checks for linked 'Service Request Maintenance' and 'Condition Records'. A notification will appear in the 'Notification Panel' to inform the user whether archiving was successful or if it failed. 'Archive Results' can be accessed via the notification or from the 'Associated Item' panel on the 'Tree' record, and will detail any issues that need to be resolved manually. Note: The latest 'K2.Workflow.ser' must be imported for this change to take effect. |